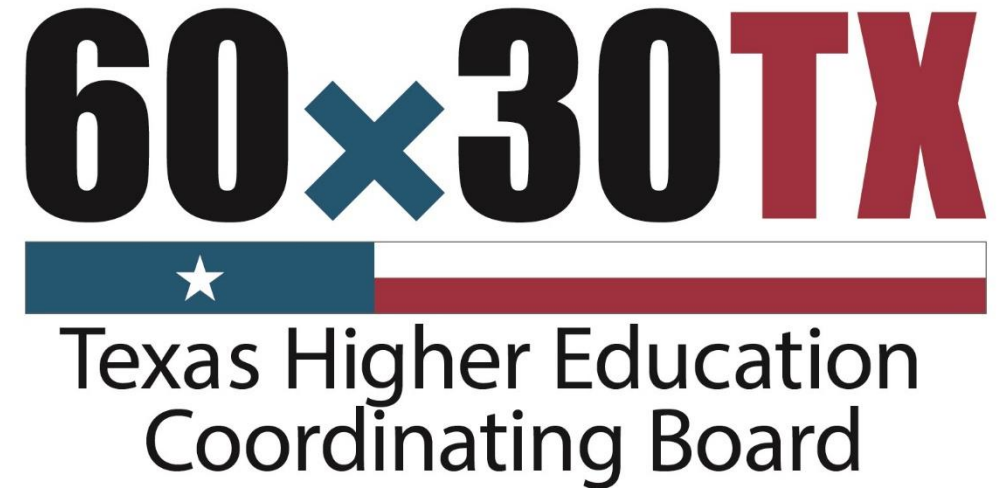


State Financial Aid Webcast

Leah Smalley
Student Financial Aid Programs
April 14, 2020





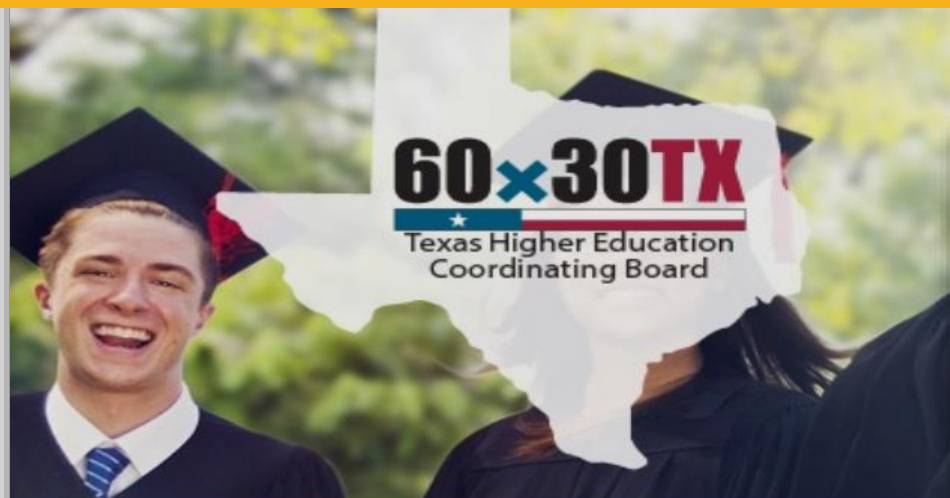
Finding Agency COVID-19 Information

COVID-19 State Financial Aid Updates

How to Contact Us during COVID-19

What's Next?

Where to Find COVID-19 Updates



Our Mission

The mission of the THECB is to provide leadership and coordination for Texas higher education and to promote access, affordability, and excellence, resulting in a globally competitive workforce that positions Texas as an international leader.

Coronavirus Update for Higher Education
 Notice: Effective Monday, March 17th the Texas Higher Education Coordinating Board has shifted to a mandatory tele-work policy for all agency employees. All current external meetings have been postponed until further notice.

Our Work

In 2015, Texas launched 60x30TX, the state's higher education strategic plan which aims to position Texas among the highest achieving states in the country and maintain its global competitiveness.

60x30TX is entirely student-centered; its overarching goal is that 60 percent of young adults (25-34) in Texas will hold some type of postsecondary credential by 2030.

It also proposes that at least 550,000 students in that year will complete a certificate, associate, bachelor's, or master's from a Texas institution of higher education; graduates will have identifiable marketable skills regardless of major; and students (statewide) will not graduate with debt exceeding 60 percent of their first-year wages.

Coronavirus Update for Higher Education

The information on this page is updated regularly. Last Updated on April 13, 2020 (6:00 PM CDT)

Texas institutions of higher education are taking proactive measures to protect the health and safety of our students, faculty, staff, and communities during the COVID-19 pandemic. The Texas Higher Education Coordinating Board's (THECB) primary role in this crisis is to act as a facilitator, partner and an advocate for institutions of higher education, especially to:

1. Serve as a resource to all Texas colleges and universities, to help collect information about and address the challenges they're facing in response to the disruption caused by COVID-19;
2. Work with Governor Greg Abbott's office, state leadership, and other agencies to ensure maximum flexibility of rules and regulations to help institutions adapt to the current public health emergency; and
3. Collaborate with public and private institutions of higher education across the state to adapt to the changes that may be needed to ensure continuity of instruction for students through the current semester, and to prepare for the summer and fall semesters.

Please find below links to several resources that may be helpful to administrators, faculty and other campus stakeholders as they navigate the weeks ahead. This page will be updated continuously as new information becomes available.



Latest THECB Updates:

- April 7, 2020 - [Apert We Stand Together Campaign Flyer - English](#) (PDF)
- April 7, 2020 - [Apert We Stand Together Campaign Flyer - Spanish](#) (PDF)
- March 9, 2020 - [Testimony to the Texas House of Representatives Committee on Public Health](#) (PDF)
- March 6, 2020 - [Commissioner Harrison Keller's Coronavirus Update to Texas Institutions of Higher Education](#) (PDF)
- January 31, 2020 - [Commissioner Harrison Keller's Memorandum on Coronavirus Information for Institutions of Higher Education](#) (PDF)

Office of the Texas Governor, Greg Abbott

- April 11, 2020 - [Governor Abbott Eases Regulations On Physicians-In-Training To Increase Health Care Capacity In Texas](#)
- April 10, 2020 - [Governor Abbott Provides Update On COVID-19 In Texas, Announces Frontline Child Care Website For Essential Workers](#)
- March 31, 2020 - [Governor Abbott Issues Executive Order Implementing Essential Services And Activities Protocols](#)
- March 25, 2020 - [Guidance for Providing Governmental Services for All Elected and Appointed State Officials, Executive Directors, Board Members, and State Agency Officers](#) (PDF)
- March 21, 2020 - [Governor Abbott Takes Action to Expand Nursing Workforce](#)
- March 19, 2020 - [Governor Abbott Issues Executive Orders In Accordance With Federal Guidelines To Mitigate Spread Of COVID-19 In Texas](#)
- March 18, 2020 - [Governor Abbott Issues Proclamation Allowing For Postponement Of Local Elections Set For May 2nd](#)
- March 16, 2020 - [Governor Abbott Allows Virtual And Telephonic Open Meetings To Maintain Government Transparency](#)
- March 15, 2020 - [Governor Abbott Waives Regulations To Ensure Students In Work-Study Programs Receive Critical Funding During School Closures](#)
- March 13, 2020 - [Governor Abbott Holds Press Conference On Coronavirus, Declares State Of Disaster For All Texas Counties](#)
- March 13, 2020 - [Planning for the Digital Accessibility Needs of Students with Disabilities as Part of a Campus Mitigation Plan for COVID-19](#)

Frequently Asked Questions

Institutions of Higher Education

- [Courses, Calendars, and Reporting FAQs](#) (Updated 4/7/2020)
- [General FAQs](#) (Updated 4/10/2020)
- [Perkins Grants FAQs](#) (Updated 4/7/2020)
- [Teacher Preparation FAQs](#) (Updated 3/27/2020)
- [Tuition, Refunds, and Financial Aid FAQs](#) (Updated 4/11/2020)
- [VA Benefits and CARES Act FAQs](#) (Updated 3/28/2020)

04/20/2020	CANCELLED - Apply Texas Advisory Committee Meeting
04/23/2020	Agency Operations Committee (via conference call)
04/23/2020	Committee on Academic and Workforce Success (via conference call)

COVID-19 Response

Impact on Financial Aid Reporting Deadlines

The first reporting cycle of the FY 2020 Financial Aid Database (FAD) Report has been **CANCELED**.

- Institutions do not need to submit a FAD Report file until the second reporting cycle.

Second reporting cycle:

- Opens June 22, 2020
- Validation deadline – Aug. 28, 2020

COVID-19 Response Impact on Financial Aid Reporting Deadlines

- The deadline for institutions to submit recommendations for the Good Neighbor Scholarship Program has been extended to **May 1, 2020**.
- The upcoming **April 15, 2020** deadline for the 2018-19 Tuition Equalization Grant (TEG) Engagement Report has been extended to **June 30, 2020**.

COVID-19 Response Impact on Financial Aid Reporting Deadlines

- The deadline for institutions to submit College Student Budgets has been extended to **June 1, 2020**.
- This year the annual update of the Net Price Calculator will occur **Sept. 1, 2020**. Guidance will be released in the coming months.

COVID-19 Response Impact on Timely Distribution of State Funds

The timely disbursement expectations have been adjusted:

- Institutions should disburse state student financial aid funding to a recipient's account **as quickly as each institution's operations will allow.**
- Institutions have **30 business** days after receipt of the funds to return undisbursed funds to the THECB.

This adjustment will apply to all state financial aid funds disbursed to institutions by the THECB for **Fiscal Year 2020.**

COVID-19 Response Impact on Texas College Work-Study

Institutions may apply the same guidance to the Texas College Work-Study Program, including the Texas Work-Study Student Mentorship Program, as the Department of Education (ED) issued for the Federal Work-Study (FWS) Program on March 5, 2020.

According to ED for the term or nonterm period, students can be paid for FWS hours they were scheduled to work but were unable to work because of the COVID-19 response.

- This applies only when the student is unable to work because the school made the decision to close or to move to online/distance education classes.
- This does not apply to students who decide for themselves to leave campus and/or switch to online classes. These students are not eligible to be paid FWS wages for any hours they do not actually work.

COVID-19 Response

Impact on Satisfactory Academic Progress (SAP) Requirements

Institutional modifications in response to COVID-19 would be considered an “other good cause” hardship for recipients of the following programs, if those modifications impact a student’s ability to achieve SAP.

- TEXAS Grant
- TEOG
- TEG
- TASSP
- Exemptions
- Waiver programs that allow an out-of-state student to pay in-state tuition rates

If the COVID-19 “other good cause” provision is deemed appropriate, the institution must keep a record of this decision in the student’s financial aid file and notify the student that the provision has been applied.

COVID-19 Response

Selective Service Status Statement Requirement

Effective April 6, 2020:

When is the statement NOT required?

- **NEW** When the Selective Service registration is confirmed through the SSS.gov website: The institution can save the confirmation directly from the website to serve as the student's official, signed statement on record.
- **NEW** When the ISIR confirms that a student is under the age of 18: No statement or documentation is needed for the applicable award year, even if the student turns 18 during that year.

COVID-19 Response Impact on Agency Operations

The THECB's customer phone lines are **unavailable** until further notice.

- Institutional phone line: (844) 792-2640
- Texas Financial Aid Information Center: (888) 311-8881
- Borrower phone line: (800) 242-3062

All inquiries must be submitted online through the **CONTACT US** web form.

- Loan reporting requests
- Loan processing changes
- State financial aid program eligibility questions

Texas Higher Education Coordinating Board

Contact Us

An asterisk * by the field indicates a required field!

Received From*

Institution

Contact Reason*

Description*

Please do NOT include your full Social Security Number inside the issue description. If you have a question about the status of a new loan application, accounts in repayment, or deferments, please use the last four digits of your SSN instead.

Is this a complaint No ☒ Yes ☐

Contact Preference E-MAIL ☒ LETTER ☐ PHONE ☐

Salutation*

First Name*

Last Name*

E-mail*

Phone (10-digit) **Phone Ext**

Mail Address

Mail Address2

Mail Address3

City

State

Zip Code (5-digit)

| [Help](#)

Submitting a CONTACT US

To ensure inquiries are routed correctly, complete these steps:

- Select “Institution” in Received From box
- Enter the institution’s full name
- Always select “Financial Aid Question” for Contact Reason

For loan inquiries, enter the following in the Description box:

- HelmNet Loan portal ID
- Commonline Unique ID #: (16 characters)
- Student’s complete name
- Last four digits of the student’s SSN

Texas Higher Education Coordinating Board

Contact Us

*An asterisk * by the field indicates a required field!*

Received From* INSTITUTION ▼

Institution

Contact Reason* -- please select an item -- ▼

Description*

4000 characters max

Please do NOT include your full Social Security Number inside the issue description. If you have a question about the status of a new loan application, accounts in repayment, or deferments, please use the last four digits of your SSN instead.

Is this a complaint No ☒ Yes ☐

Contact Preference E-MAIL ☒ LETTER ☐ PHONE ☐

Salutation* -select- ▼

First Name*

Last Name*

E-mail*

Phone (10-digit) **Phone Ext**

Mail Address

Mail Address2

Mail Address3

City

State -- please select State -- ▼ **Zip Code (5-digit)**

| [Help](#)

Stay Connected

Subscribe to the SFAP listserv, download SFAP published memos, and view the archive of Financial Aid Services monthly webcasts on the Stay Connected SFAP webpage.

Stay Connected

Recent Communications

- [04/06/2020 UPDATE: Selective Service Status Statement Requirement - New Guidance Memo \[PDF\]](#)
- [02/12/2020 Financial Aid Database \(FAD\) Reporting Cycle One 2019-20 \(FY 2020\) Memo \[PDF\]](#)
- [02/10/2020 B-On-Time \(BOT\) Loan Certification Deadline FY 2020 Memo \[PDF\]](#)
- [02/03/2020 College Access Loan \(CAL\) Opt-In/Opt-Out Form 2020-21 \(FY 2021\) Memo \[PDF\]](#)
- [02/03/2020 Texas State Financial Aid Opt-In/Opt-Out Form 2020-21 \(FY 2021\) Memo \[PDF\]](#)
- [02/03/2020 Good Neighbor Program 2020-21 \(FY 2021\) Memo \[PDF\]](#)
- [01/30/2020 Tuition Equalization Grant \(TEG\) Award Amounts for 2020-2021 \(FY 2021\) Memo \[PDF\]](#)
- [01/30/2020 Toward EXcellence, Access and Success Grant and Texas Educational Opportunity Grant \(TEOG\) Award Amounts for FY 2020-2021 Memo \[PDF\]](#)
- [01/27/2020 State Financial Aid Resource Update Memo \[PDF\]](#)
- [12/20/2019 Financial Aid Database \(FAD\) Manual for FY 2020 Memo \[PDF\]](#)

Webcast

Join the Financial Aid Services (FAS) team for our monthly live informational webcast. Access prior webcast recordings.

STUDENT FINANCIAL AID PROGRAMS LISTSERV

Subscribe to receive memos, notifications, reminders and announcements through e-mail.

CALENDAR OF PROGRAM DEADLINES

Download the Institutional calendar of events and deadlines to know what is coming.

- [Institutional Financial Aid Calendar Summer 2020 \[PDF\]](#)
- [Institutional Financial Aid Calendar Spring 2020 \[PDF\]](#)
- [Institutional Financial Aid Calendar Fall 2019 \[PDF\]](#)

FINANCIAL AID ADVISORY COMMITTEE

Follow the Financial Aid Advisory Committee and provide the THECB with advice and evaluation of state financial aid programs for college students.

ARCHIVE MEMOS

[Memos 2019 Expand](#)

[Memos 2018 Expand](#)



Texas Higher Education Coordinating Board
Office of Student Financial Aid Programs

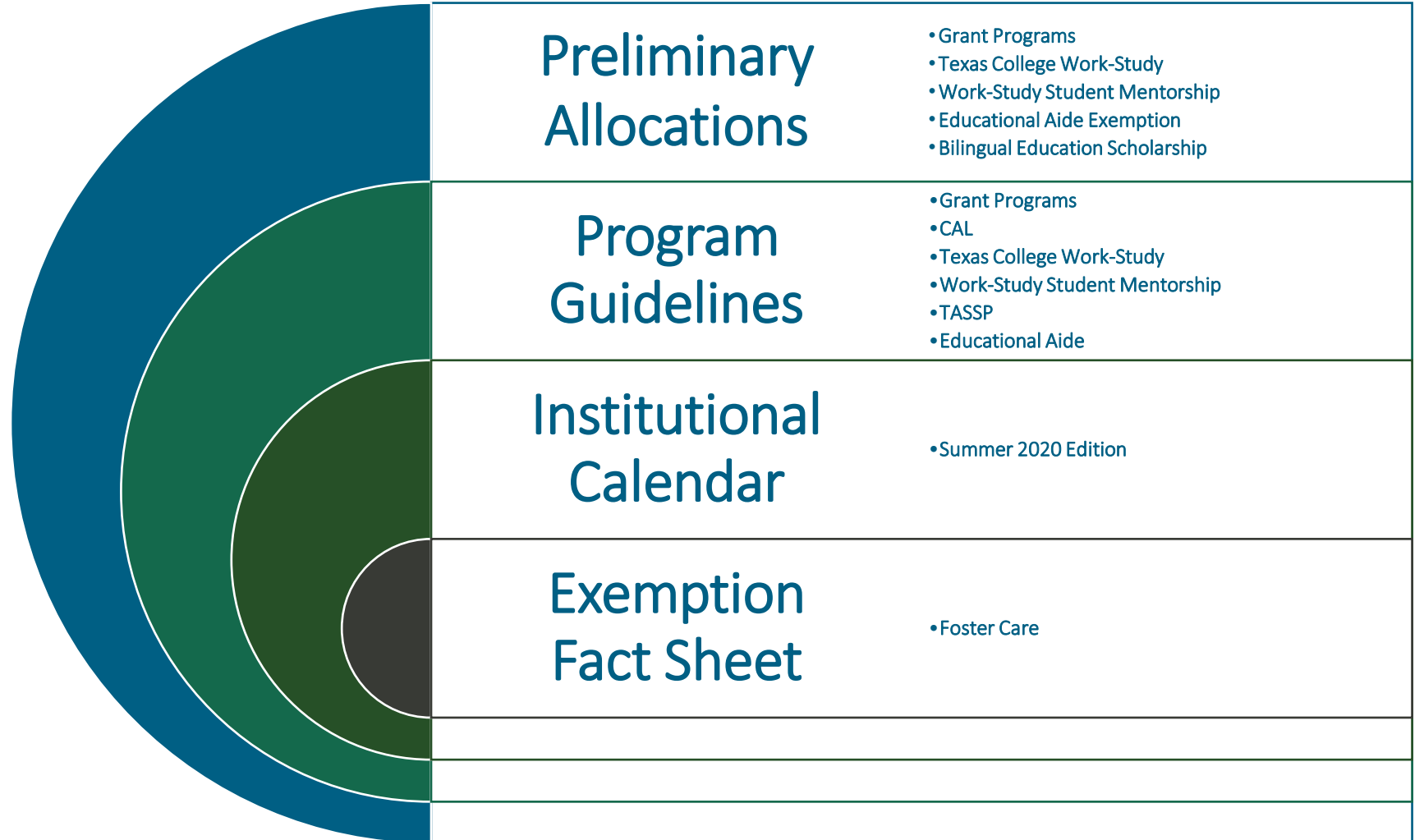
This list is intended to provide a communication medium devoted to the sharing of information about state-funded programs administered by Texas Higher Education Coordinating Board office of Student Financial Aid Programs. Subscriptions are authorized by the Coordinating Board and are limited to Texas public and private institutions of higher education.

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Affiliation/Institution:	<input type="text"/>
Title:	<input type="text"/>
Designated Program (Optional):	<input type="text"/>
Email:	<input type="text"/>
Phone Number:	<input type="text"/>
Address:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>

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What's Next?



Questions?