

ApplyTexas Summary of Issues Resolved

June 9, 2024



NEW

New: Resolved Issue Summary

The following issues reported during IHE testing have been resolved for deployment as of 6/7/2024

Category	Issue Resolved
Application Submission	Fixed an admin setting to remove exclamation point in questions that were blocking apps to be submitted.
	Fixed the returning error when trying to update major on Schools and Majors
	Added specific questions to one IHE profile to allow for submission of test application
	Resolved issue with IHEs not getting past citizenship question part of test application
	Corrected missing entry for new college in the contact table; fixed error message "500 internal server error"
	Resolved issue with IHE required questions missing for international transfer application
Admin Portal Settings	Fixed display setting values that wouldn't save for specific IHEs
	Fixed filtering on schools and majors, ensuring all application types return results
	Resolved issue with IHE settings to allow them to create new majors
	Resolved issue with IHE to save graduate major selection for graduate major essays



NEW

Post-Deployment Issues

The following issues were reported during testing and will be reviewed and prioritized for remediation after the initial cutover of ApplyTexas. Some of these items may require additional review through the change management process, and analysis for other impacts before resolving.

Category	Issue Reported
Applicant Portal	Do not allow dashes to be entered in years spoken language
	Home school always showing in high school/secondary school dropdown
	Conditionally hide entire Advanced Certifications section for Graduate or Intl Grad app types
	Review Texas Residency conditional requirements from ATAC Core Questions inventory & confirm any updates to fields users need to complete
	Enhancements to field validations on Entrance Exams page to avoid entering invalid score
	International ZIP code validations
	Prevent HS transcript requests for any app types other than US Undergraduate, Intl Undergraduate, or Dual Credit
	Update content throughout app to swap Undergraduate to Freshman
Conditional Logic	Remove extra fields in Application Review UI appearing as required
	Copy change on Military Status conditional questions
	Clarify screener results for non-citizen with a visa
	Incorrect logic for IELTS and TOEFL test questions
	Enable student to submit more than one graduate application per admit term at same school
	Updates to questions related to deceased parents



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Category	Issue Reported
Field Validations	Updates to default fields in Scholarship > Merit-based recognitions
Usability	Post-submission app download functionality is "Print to PDF" instead of direct download
	Prevent shift in field focus when entering data in custom questions
	Enhancement to add "Start application" button directly on school search results
	\$0 Application Fee Enhancement to bypass Payment Instructions Screen
	Selecting a high school from typeahead list should auto-dismiss the dropdown
Data	Fix issues saving response to 'Consent to Be Contacted'
	"Remove scholarship/grant" button did not remove grant entered
Segment Format	Team will reach out to IHEs experiencing Banner ingestion issues
	Malformed Segments in EDI Files
Application Submission Errors	Team will reach out to users experiencing submission related issues to confirm resolution
	Resolve errors submitting Grad applications
	Add required icon nudge for school-required questions on Application Review screen



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Category	Issue Reported
Misc Usability	Update app screener logic to direct students who've completed dual credit courses to undergraduate applications instead of returning student
	Submit more than one application per term for Graduate applications
	Revise language on core question regarding jobs

Archive: Resolved Issue Summary

The following issues reported during IHE testing have been resolved for deployment as of 6/4/2024. These issues were communicated on the Go-Live webinar on 6/4/24

Category	Issue Resolved
EDI Transmission	EDI fixes implemented. Applications that were not received during testing were replayed for submission. Individual troubleshooting with IHEs continues as needed.
Configuration of Majors	CIP Codes were missing on the Schools and Majors page; assisted IHE to synch CIP codes
	Fixed the returning error when trying to update major on Schools and Majors
	Majors for specific IHEs that migrated are fixed to reflect their majors
	Fixed duplicate majors displaying when migrating from staging to live
Custom Questions	Fee waivers now save
	Added CTA to remove multiple choice possible answer
Student Experience – Field validations	Updated validation pattern to present more timely error messages and force users to resolve errors on the page before moving ahead within the flow
	Enforced maximum character limits for volunteer hours, college history hours, residency years/months, first/middle/last names, phone numbers, ZIP codes, years languages spoken, additional residency comments, people in the household, award name, etc.
	Enforced character type restrictions for years, months, hours, email addresses, phone numbers, ZIP codes, etc.
	Enforced restriction of non-ASCII text across the system to prevent downstream EDI issues
Student Experience – School search	Automatically applied filters to only show applications with future deadlines and sort applications by app deadline (closest to furthest); student can still refine filters and sort criteria to suit their needs

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Category	Issue Resolved
Student Experience – Majors	Enforced majors sorting in alphabetical order
	Resolved issue with IHE setting to allow/restrict the applicant from selecting a second major
Student Experience – Core questions	Added additional conditional requirements within Texas Residency page to: <ul style="list-style-type: none">• allow non-US residents to complete the required question (selecting “None of the above” to “Of what state are you a resident?”)• remove questions about tuition payments if the student does not have college history in Texas• resolve issues with dependent versus independent follow-up questions based on initial question responses• only ask parent-related questions when appropriate• update residency affidavit copy to make it clear that only non-citizens/non-residents need to complete the affidavit
	Clarified College History questions by separating “Previous college/university experience” questions from “Future college/university plans” questions through separate headers
	Fixed issue with ‘Senior course info’ to allow an applicant to select trimesters instead of only semesters
	Fixed issue with parent data being mixed with the applicant’s “Other name”
	Updated conditional logic to hide teaching assistant-ship, research assistant-ship, or fellowship question unless the applicant is matched to a graduate application type

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Category	Issue Resolved
Student Experience – Custom school-required questions	Enforced order of school-required questions based on admin portal settings
	Resolved issue with required/optional school-required question setting to ensure applicants see the appropriate required fields
	Resolved issue with dropdown/checkboxes/radio button answers to school-required questions inconsistently saving
	Restricted admin portal school-required question number to 3 digits to prevent issues in app submission
	Resolved issue with custom questions for specific majors so those are properly displaying to the applicant with that major
	Fixed issue where textarea versus text questions were formatting in reverse
Student Experience – Essays	Enforced essay word count of 9600 characters instead of 500 words
Student Experience – Miscellaneous	Introduced improved error handling to accommodate TEA's transcript request date format
	Updated language in application screener to improve clarity
	Fixed issue bug with 'Required next steps' interchanging test score and transcript next step information