

Texas Higher Education COORDINATING BOARD

ApplyTexas Updates

Dear ApplyTexas Partners,

Please see the ApplyTexas enhancements released yesterday. You can also find troubleshooting tips and notifications below.

Deployment Updates

Applicant Portal Enhancements:

- Enabled ability for applicants to enroll in ADVi.
- Updated Texas A&M University - Commerce to East Texas A&M.
- Fixed MFA code in log in process to prevent looping issue when an applicant hits "enter".

Counselor Suite Enhancement:

- Education Service Center representatives can see counselors and district counselors in their region.

Troubleshooting Tip

The Help Desk has received several tickets from applicants reporting that no majors are listed for certain institutions. We have found that this is due to the information not being published for the current semester and application type. Please review

your configurations in the ApplyTexas Admin portal to ensure the majors are published and the correct application type is configured for each semester that is available to applicants.

Notifications

Help Desk Support Schedule

ApplyTexas Help Desk support will be unavailable beginning Friday, December 20, 2024 at 7:00 p.m. CT. Help Desk support will resume Thursday, January 2, 2025 at 8:00 a.m. CT.

Application Deadlines

As we approach the holiday break, please be sure to communicate any changes to deadlines with potential applicants. The ApplyTexas Help Desk continues to support applicants who are experiencing issues accessing or submitting their application. In the event an applicant is unable to meet an application deadline due to an issue with ApplyTexas, the Help Desk can provide supporting documentation to the student.

Looking for training materials? Check out short training videos, previous webinars and other resources on [The Redesigned ApplyTexas - Texas Higher Education Coordinating Board](#) page.

Thank you,
The ApplyTexas team

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