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Memorandum

To: Directors of Financial Aid, Public Institutions of Higher Education

**From: DeChà Reid
Director III, Student Financial Aid Programs Operations**

Date: September 15, 2023

Subject: Update: Grant and Aid Processing Platform (GAPP)-Early October 2023

The Texas Higher Education Coordinating Board is working hard to finalize the development of the *Grant and Aid Processing Platform (GAPP)*. The deployment of this new system will be a major milestone, providing institutions with a central location for processing all block financial aid programs under one platform. It will offer greater transparency regarding allocations and better control of the institutional approval process for user account access.

Unfortunately, the product's release is delayed until early October. To learn more about the new platform, please see the [memo from August 14, 2023](#).

To ensure financial aid administrators are prepared when GAPP goes live, enclosed are two State Financial Aid webcasts. The first from Aug. 24 provided an overview of the GAPP and the second from Aug. 31 went over the user account set-up process. The recorded webcasts, which can also be found on the Student Financial Aid Programs webpage on the [Webcast Archives](#) page under Stay Connected.

We appreciate your flexibility and understanding. A separate communication will be sent announcing a go live date.

For questions, contact Financial Aid Services at 844-792-2640 or through [CONTACT US](#) (select "Financial Aid Question" under Contact Reason).

- [State Financial Aid Webcast August 24, 2023 \[Video\]](#)
- [State Financial Aid Webcast August 24, 2023 \[PDF\]](#)
- [State Financial Aid Webcast August 31, 2023 \[Video\]](#)
- [State Financial Aid Webcast August 31, 2023 \[PDF\]](#)