

Fred Farias III, O.D.
CHAIR

Donna N. Williams
VICE CHAIR

S. Javaid Anwar
SECRETARY OF THE BOARD

Cage M. Sawyers
STUDENT REPRESENTATIVE

Richard L. Clemmer
Stacy A. Hock
Emma W. Schwartz
Ashlie A. Thomas
Welcome Wilson, Jr.
Daniel O. Wong

Harrison Keller, Ph.D.
COMMISSIONER OF HIGHER
EDUCATION

Memorandum

To: Public and Private/Independent Institutions of Higher Education
From: DeChà Reid
Director III, Student Financial Aid Programs (SFAP) Operations
Date: February 7, 2024
Subject: ALERT: Award History - Temporarily Unavailable

The Award History File, uploaded through MOVEit DMZ, is currently experiencing technical difficulties that are preventing award history files from being processed. This file process provides institutions with a secure method for researching a state grant recipient's award history in the Texas Higher Education Coordinating Board's database. We are working to resolve this issue. We appreciate your patience and apologize for the inconvenience.

For questions, call 844-792-2640 or submit an online inquiry through [CONTACT US](#) (select "Financial Aid Question" under Contact Reason).