

# Texas Higher Education Coordinating Board

## Request for Offer (RFO)

### Student Loan Management and Origination System

781-1-24494

## Questions and Answers #1

July 21, 2021

### Question 1:

In reviewing the RFP again, it specifically references Attachment F in the following section: Technology Requirements – The proposed solution shall address the technology requirements as detailed in Attachment E. as well as the infrastructure requirements as detailed in Attachment F. However, I do not see an attachment F anywhere on either site. Could you please tell me where we can reference that document?

**THECB Response:** Attachment F has been added to both the ESBD and the THECB Procurement page

### Question 2:

Can THECB provide Attachment F: Data Center Services Infrastructure Requirements? The attachment is referenced in the RFP but not posted to the ESBD or THECB websites.

**THECB Response:** Attachment F has been added to both the ESBD and the THECB Procurement page

### Question 3:

Please clarify if Attachment C should be submitted as part of the proposal, and if yes, if vendors should complete any of the blank sections (e.g., 3.01 Purpose/Description, 3.02 Statement of Work, etc.).

**THECB Response:** See Addendum #1 to the RFO  
RFO Section “8.02 Organization of the Proposal for Submission” is amended to remove Attachment C as a requirement in the respondent’s proposal. This is included in the solicitation as a reference only document.

### Question 4:

Section 8.02 Organization of Proposal for Submission indicates the first PDF should contain a response to "Qualifications." What are the requirements for this section?

**THECB Response:** See Addendum #1 to the RFO  
RFO Section “8.02 Organization of the Proposal for Submission” is amended to remove “2. Qualifications” as a required response in the first pdf file and replace with “2. Minimum

Eligibility Criteria.” There are three bullets under Section 2.0 Minimum Eligibility Criteria that should be addressed in the respondent’s proposal.