

# TEXAS HIGHER EDUCATION COORDINATING BOARD

## Statement of Work (SOW) Grant Management System Project

**SOW No. 781-4-02310**

### Questions and Answers

May 7th, 2024

1. [Training] How many training sessions, type of sessions, etc. is THECB expecting?

**RESPONSE:** The number of sessions and types of sessions must support the ability for THECB to independently manage and continue to adjust processes, procedures, configurations, user access, etc. once initial configuration support has ended. This includes the ability to continue to build out additional grant programs and provide additional training to new users (i.e., train-the-trainer), and thus must include training regarding all referenced configuration-related deliverables in the statement of work at a minimum.