

Information on the Closure of Vista College

Vista College permanently closed October 8, 2021.

Information updated as of December 7, 2021.

Locations

The following locations were operating at the time of closure:

- Online
 - Richardson, Texas
 - 300 N. Coit Road, Suite 300, Richardson, TX 75080
- On-ground in Texas
 - Beaumont, Texas
 - 3871 Stagg Drive, Suite 186, Beaumont, TX 77701
 - College Station, Texas
 - 2704 Texas Avenue South, Suite 2, College Station, TX 77840
 - El Paso, Texas (main campus)
 - Montana campus: 6101 Montana Avenue, El Paso, TX 79915
 - Brook Hollow campus: 5919 Brook Hollow Drive, El Paso, TX 79925
 - Killeen, Texas
 - 1001 S. Fort Hood Street, Killeen, TX 76541
 - Longview, Texas
 - 1905 W. Loop 281, Suite 21, Longview, TX 75604
 - Non-degrees only (as of July 15, 2019)
 - Please contact the Texas Workforce Commission (career.schools@twc.texas.gov) with questions about programs at this location.
- Other campuses operating at the time of closure:
 - Las Cruces, New Mexico
 - 850 N. Telshar Boulevard, Las Cruces, NM 88011
 - Students should contact the New Mexico Higher Education Department (www.hed.state.nm.us)
 - Fort Smith, Arkansas
 - 1200 S. Waldron Road, #122, Fort Smith, AR 72903
 - Students should contact the Arkansas Department of Education, Division of Higher Education (www.adhe.edu)

The following Texas locations had previously closed:

- Amarillo
 - 3440 Bell Street, Suite 100, Amarillo, TX 79109
 - Closed on or about March 19, 2018
- El Paso North Loop
 - 7731 North Loop, El Paso, TX 79915
 - Closed on or about March 13, 2020
- Lubbock
 - 4620 50th Street, Suite 14, Lubbock, TX 79414

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- Closed on or about March 31, 2019

Records

Catalogs

The Vista College student catalogs which were in effect at the time of closure are available upon request by contacting the Texas Higher Education Coordinating Board at studentrecords@highered.texas.gov.

- Vista College Catalog Online 2021-2022
- Vista College Texas Catalog 2021-2022
- Vista College Texas Catalog 2020-07-01 (Updated 2021.05.03)
- Vista College New Mexico Catalog 2021-2022
- Vista College New Mexico Catalog 2020-07-01 (Updated 2021.05.03)
- Vista College Arkansas Catalog 2021-2022
- Vista College Arkansas Catalog 2020-07-01 (Updated 2021.05.10)

Students are encouraged to retain a copy of the student catalog applicable to their programs for future reference. Other institutions often request additional information on courses taken or degree plans. Having the catalog as reference may assist students in transferring credits.

Transcripts

The Texas Higher Education Coordinating Board (THECB) has obtained copies of transcripts from the Online and Texas campuses. Once these transcripts have been processed, a student can request a copy of his/her transcript on file with THECB by completing a transcript request form on the [Student Academic Record or Transcript Requests](#) web page.

Students who attended the Las Cruces location should contact the New Mexico Higher Education Department at <https://hed.state.nm.us/students-parents/closed-school-transcripts-requests>.

Students who attended the Fort Smith location should contact the Arkansas Department of Higher Education at <https://www.adhe.edu/private-career-education/schools/faqs>.

National Healthcare Association Exams

Vista students who took an exam through the National Healthcare Association (NHA) may contact NHA to obtain exam results and certification. The following information has been provided by NHA:

- **If the student completed a clinical certification (i.e., Medical Assisting, Phlebotomy or EKG)**
 - If the student sat for a clinical certification that required externship hours, they will need to send the documentation of those hours along with their written request. The students need to send an email to cssteam@nhanow.com requesting their certification be released.
 - Phlebotomy (CPT) requires 30 venipunctures and 10 capillary sticks (live and successful)
 - EKG (CET) requires 10 live and successful EKG's
 - Clinical Medical Assistant requires that the externship hours that were required for their program be completed.
- **If the student sat for an administrative certification (i.e., billing/coding)**
 - If the student sat for a Clinical Billing and Coding Certification that required externship hours, they will need to send the documentation of those hours along with their written request. The

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students need to send an email to cssteam@nhanow.com requesting their certification be released.

- **If a student's transcript does not list externship hours from the last term before the school closed** NHA will accept externship hours if the student submits the hours from their externship site. Documentation should be sent by the externship site to cssteam@nhanow.com.

Possible Transfer Programs

At the time of closure, Vista College personnel had reached out to other institutions regarding possible transfers of credit or teach-out sites. No agreements were finalized. However, a list of institutions which may work with students to transfer in credits is available at [Transfer Program Locations](#).

THECB can't advise individual students on their best option for continuing education. Students are encouraged to research the best option for their situation. Students might consider accreditation, location, comparability between the Vista College program and the transferring-in program, any preference for type of institution, and any financial or credit accommodations which an individual institution can provide.

The listing gives basic information. As identified by the institutions, possible comparable programs are listed. THECB has not done a comparison check between these programs and has not assessed the viability of transfer to these programs. Many of the institutions have indicated they have more information which might be specific to a program or cohort of Vista College students. Please contact these institutions for more information.

Accreditation

At the time of closure, the Accrediting Commission of Career Schools and Colleges (www.accsc.org) accredited the Online campus. ACCSC has provided guidance for Vista College students (<https://www.accsc.org/Student-Corner/Vista-College-Guidance-for-Students.aspx>).

All on-ground campuses were accredited by the Council on Occupational Education (www.council.org). For more information on accreditation, please contact the institutional accreditor.

State and Federal Agency Contacts

- Texas Higher Education Coordinating Board
 - For questions on degree programs and transcripts.
 - <https://www.highered.texas.gov/>
 - Private Postsecondary Institutions Director: Cathie Maeyaert (cathie.maeyaert@highered.texas.gov)
 - Private Postsecondary Institutions Manager: Paul Shuler (paul.shuler@highered.texas.gov)
 - Transcript Repository Specialist: Raul Jaimes (raul.jaimes@highered.texas.gov or studentrecords@highered.texas.gov)
- Texas Workforce Commission
 - For questions on non-degree programs and possible tuition recovery funds.
 - <https://www.twc.texas.gov/jobseekers/career-schools-colleges-students>
 - Career Schools and Colleges Director: Milan George (milan.george@twc.texas.gov)
 - Career Schools and Colleges Manager: Shamona Richard (Shamona.Richard@twc.texas.gov)

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- Texas Department of Licensing & Regulation
 - For questions on cosmetology programs
 - <https://www.tdlr.texas.gov/cosmet/cosmet.htm>
 - Contact info: 800.803.9202
- Texas Veterans Commission
 - For questions on veterans' benefits.
 - <https://www.tvc.texas.gov/education/>
 - Veterans Education Program Director: Sue Jevning (sue.jevning@tvc.texas.gov)
- US Department of Education, Student Financial Aid
 - For questions on federal student financial aid and possible loan discharge.
 - General information on student loans, forgiveness: <https://www2.ed.gov/fund/grants-college.html?src=rn>
 - Closed school discharge information: <https://studentaid.gov/manage-loans/forgiveness-cancellation/closed-school>
 - The US Department of Education hosted webinars for Vista Students on November 1, 2021. A recording of the webinar and a general fact sheet are found here: <https://studentaid.gov/announcements-events/closed-school>

Bankruptcy Case Information

On October 11, 2021, the following bankruptcy filings were made in the [District of Delaware](#):

- In re Vista Professional Development, Case No. 21-11318-JTD
- Vista Professional International, Case No. 21-11319-JTD
- New Day Vista, LLC, Case No. 21-11320-JTD
- Computer Career Center, L.P., Case No. 21-11321-JTD
- EFG General Partner Corp., Case No. 21-11322-JTD
- EFG Limited Partner Corp., Case No. 21-11323-JTD
- Certified Careers Institute, LLC, Case No. 21-11324-JTD
- Education Futures Management Co., Case No. 21-11325-JTD
- Education Futures Group, LLC, Case No. 21-11326-JTD

Consumer Protection Complaints

Students may contact the Texas Office of Attorney General, Consumer Protection Division regarding filing a consumer complaint.

- <https://www.texasattorneygeneral.gov/consumer-protection>
- Online complaint form: <https://txoag.secure.force.com/CPDOnlineForm/>
- Consumer Protection Hotline: 1.800.621.0508