

# Information on the Closure of Quest College

**Quest College permanently closed December 6, 2022.**

**Information updated as of January 19, 2023.**

**Students may check this information for additional information as it is received.**

## Location

Quest College was operating at this address at the time of closure:

5430 Fredericksburg Road

Suite 310

San Antonio, TX 78229

## Previous Name

Quest College was formerly known as Career Quest from September 1995 until April 2011.

## Ownership and Registered Agent for Quest College Inc. at Time of Closure:

### Owners:

- WYF Investment LLC – 80% (member: Zhiqin Ge; owner: Zhiqin Ge 100%)
- ZJT International Investment LLC-20% (member: Shuang Li; owner/officer: Shuang Li 100%)
- Point of Contact: Marc Huang, Board Member: [board@questcollege.edu](mailto:board@questcollege.edu)

### Registered Agent:

Zhiqin Ge

5430 Fredericksburg Road

Suite 310

San Antonio, TX 3504

## Records

### Catalogs

The 2022 Quest College student catalog and addendum which were in effect at the time of closure are available upon request by contacting the Texas Higher Education Coordinating Board at [studentrecords@highered.texas.gov](mailto:studentrecords@highered.texas.gov).

Students are encouraged to retain a copy of the student catalog applicable to their programs for future reference. Other institutions often request additional information on courses taken or degree plans. Having the catalog as reference may assist students in transferring credits.

# Information on the Closure of Quest College

## Transcripts

The Texas Higher Education Coordinating Board (THECB) is in the process of obtaining copies of transcripts. Please contact Kathy Ivey at 512.427. 6392 or [kathy.ivey@highered.texas.gov](mailto:kathy.ivey@highered.texas.gov) for a status update. Kathy Ivey can record your name and contact information and provide an update when the student transcripts have been obtained and processed for student requests.

Once the transcripts have been processed, a student can request a copy of his/her transcript on file with THECB by completing a transcript request form on the [Student Academic Record or Transcript Requests](#) web page.

## Certification Exams

- The Quest College catalog indicates that National Association of For Health Professionals (NAHP), Gardner, Kansas, provided certification testing. Quest students who took an exam through the NAHP are encouraged to contact NAHP (<https://nahpusa.com/>) for any test results or further certification questions.
- The Quest College catalog indicates students that completed the Nurse Aid curriculum were eligible to take a certification test issued by the Texas Department of Health and Human Services (TXHHS). Quest students who took this exam are encouraged to contact TXHHS (<https://www.hhs.texas.gov/>).

## Possible Transfer Programs

THECB can't advise individual students on their best option for continuing education. Students are encouraged to research the best option for their situation. Students might consider accreditation, location, comparability between the Quest College program and the transferring-in program, any preference for type of institution, and any financial or credit accommodations which an individual institution can provide.

Quest College students can search [THECB's degree program search](#) for similar programs at public and private postsecondary institutions. Students can also search [TWC's Licensed Career Schools and Colleges Directory](#) for similar course areas of study.

TWC is working with the Career Colleges and Schools of Texas (CCST) on transfer opportunities, Students should email [career.schools@twc.texas.gov](mailto:career.schools@twc.texas.gov) for additional information.

## Accreditation

At the time of closure, the Council on Occupational Education (COE) ([www.council.org](http://www.council.org)) accredited Quest College. For more information on accreditation, please contact the institutional accreditor.

# Information on the Closure of Quest College

## State and Federal Agency Contacts

- Texas Higher Education Coordinating Board
  - For questions on degree programs and transcripts.
  - <https://www.highered.texas.gov/>
  - Private Postsecondary Institutions Director: Cathie Maeyaert ([cathie.maeyaert@highered.texas.gov](mailto:cathie.maeyaert@highered.texas.gov))
  - Private Postsecondary Institutions Manager: Paul Shuler ([paul.shuler@highered.texas.gov](mailto:paul.shuler@highered.texas.gov))
  - Transcript Repository Specialist: Kathy Ivey ([kathy.ivey@highered.texas.gov](mailto:kathy.ivey@highered.texas.gov); [studentrecords@highered.texas.gov](mailto:studentrecords@highered.texas.gov))
- Texas Workforce Commission
  - For questions on non-degree programs and possible tuition recovery funds.
  - <https://www.twc.texas.gov/jobseekers/career-schools-colleges-students>
  - Career Schools and Colleges Director: Milan George ([milan.george@twc.texas.gov](mailto:milan.george@twc.texas.gov))
  - Career Schools and Colleges Manager: Shamona Lee ([Shamona.Lee@twc.texas.gov](mailto:Shamona.Lee@twc.texas.gov))
- Texas Veterans Commission
  - For questions on veterans' benefits.
  - <https://www.tvc.texas.gov/education/>
  - Veterans Education Program Director: David Salgado ([education@tvc.texas.gov](mailto:education@tvc.texas.gov))
- US Department of Education, Student Financial Aid
  - For questions on federal student financial aid and possible loan discharge.
  - General information on student loans, forgiveness: <https://www2.ed.gov/fund/grants-college.html?src=rn>
  - Closed school discharge information: <https://studentaid.gov/manage-loans/forgiveness-cancellation/closed-school>

## Qualifying Event for degree students tuition recovery

Quest College was required to maintain a surety instrument sufficient to allow fulfillment of its educational obligations of the current term to its enrolled students if the institution violated any minimum standard which resulted in loss of prepaid tuition or fees or was unable to continue to provide instruction to its enrolled students. THECB has determined that the December 6, 2022 closure was a Qualifying Event in which a student or enrollee of the school or his/her parent or guardian may be determined to have suffered loss of tuition or fees.

The AAS Medical Assisting/Allied Health program was offered under a Certificate of Authorization issued by THECB. Degree students may qualify for tuition and fee reimbursement. An application claim form and additional information is available [Student Recovery Application](#). Claims must be initiated with a completed application claim form within 12 months of a Qualifying Event.

# Information on the Closure of Quest College

## Consumer Protection Complaints

Students may contact the Texas Office of Attorney General, Consumer Protection Division regarding filing a consumer complaint.

- <https://www.texasattorneygeneral.gov/consumer-protection>
- Online complaint form: <https://txoag.secure.force.com/CPDOnlineForm/>
- Consumer Protection Hotline: 1.800.621.0508