State Financial Aid Webcast

Leah Smalley
Student Financial Aid Programs
August 11, 2020







Bilingual Education Program

Exemption - Blind or Deaf Students

COVID-19 New FAQ

Updates, Reminders, Training, & Deadlines



Welcome to 2020-2021



Online Resources

Reports

- FY 2020 FAD Comprehensive Manual Reporting [PDF]
- . FY 2019 FAD Comprehensive Manual Reporting [PDF]
- FY 2018 FAD Comprehensive Manual Reporting Cycle 3 [PDF]
- FY 2019 State Campus-Based Programs Annual Report [PDF]

Forms

- Authority to Transfer Form [PDF]
- Electronic Funds Transfer (EFT) Wire Information
- FAD Reconciliation Form [PDF]
- . Grants and Special Programs Online Return of Funds Form
 - · Return of Funds Form Instructions [PDF]
- . Loan Programs Online Return of Funds Form
 - · Return of Funds Form Instructions [PDF]
- . Selective Service Statement of Registration Status
 - English Statement [PDF]
 - Spanish Statement [PDF]
- . System Authorization Form [PDF]

Portals

MOVEIT DMZ

- MOVEit DMZ Login
- MOVEit DMZ User Guide [PDF]

CBPass

- CBPass Login
- CBPass Quick Start Guide
- CBPass Administrator Guide

HelmNet (HHLOANS)

- HelmNet (HHLOANS) Login
- HelmNet Online Reporting Manual [PDF]

Net Price Calculator (NPC)

- NPC Administration Login
- NPC Guidelines 2019-20

SFAP Webpage Updates

Program Resources

Institutions can find information to assist with the administration of state financial aid programs through the following program resources:

- Grant Programs
- Loan Programs
- Work-Study & Scholarships
- Exemption and Waivers
- Tuition Set Asides

For a comprehensive understanding of all state funded programs download

- 2020-2021 State Financial Aid Program Guidelines [PDF]
- 2019-2020 State Financial Aid Program Guidelines [PDF]
- 2018-2019 State Financial Aid Program Guidelines [PDF]

Financial Aid Database (FAD) Report

The FAD Report is to collect data used by the Texas Higher Education Coordinating Board (THECB) to produce an annual statewide Financial Aid Report, determine state aid program allocations, conduct compliance monitoring, and generate additional statewide and institutional reports.

Online Resources

- FY 2020 FAD Comprehensive Manual Reporting [PDF]
 - FAD Reconciliation Form [PDF]
- FY 2019 FAD Comprehensive Manual Reporting [PDF]
- FY 2018 FAD Comprehensive Manual Reporting Cycle 3 [PDF]

Texas Application for State Financial Aid (TASFA)

To determine eligibility for applicants that do not qualify for federal aid, download the TASFA

2020-21 TASFA

- 2020-21 TASFA Application Instructions [PDF]
- 2020-21 TASFA Application Instructions [PDF] en Español

2019-20 TASFA

- 2019-20 TASFA Application Instructions [PDF]
- 2019-20 TASFA Application Instructions [PDF] en Español

Selective Service Statement of Registration Status

In accordance with IEC. Section 51,9095, male students must file the required Selective Service Statement of Registration Status with their institution or other entity granting or guaranteeing financial assistance. This includes grants, scholarships, loans, or other assistance funded by state revenue, including federal funds or gifts and grants accepted by the state.

- English Statement [PDF]
- Spanish Statement [PDF]

Coronavirus

The Texas Higher Education Coordinating Board (THECS) is closely monitoring state and national information about the novel coronavirus (COVID-19) and will provide continuous updates for higher education stakeholders. We are also working with officials at Texas institutions of higher education to identify and address specific issues and concerns arising as campuses plan for and respond to coronavirus.

The THECB has created a dedicated webpage for <u>coronavirus information</u> relevan to higher education stakeholders.

Visit the <u>Coronavirus Frequently Asked Questions (FAQs)</u> webpage to get guidance on: Tuition, Refunds, and Financial Aid.

Web Portals

To add, update or remove a user's access, submit a <u>System Authorization Form</u> [PDF].

MOVEIT DMZ

- MOVEit DMZ Login
- MOVEit DMZ User Guide [PDF]

CBPass

- CBPass Login
- CDD--- Out-I Start Guid
- CBPass Administrator Guide

HelmNet (HHLOANS)

- HelmNet (HHLOANS) Login
- HelmNet Online Reporting Manual [PDF]

CUSTOMER SATISFACTION SURVEY: Take a moment to provide feedback.



SFAP Webpage Updates

Grant Programs

TOWARD EXCELLENCE, ACCESS AND SUCCESS (TEXAS) GRANT

TEXAS Grant program funds are available to eligible students attending General Academic Teaching Institutions (GATIs) in Texas (excluding Lamar State College-Orange and Lamar State College-Port Arthur). This program is authorized by <u>TEC Chapter 56, Section 56.302 Subchapter M</u>. Rules establishing procedures to administer the program can be found in <u>Title 19 of the TAC, Chapter 22, Subchapter L</u>.

- FY 2021 TEXAS Grant Guidelines [PDF]
- FY 2020 TEXAS Grant Allocations [PDF]
- FY 2020 TEXAS Grant Guidelines [PDF]
- FY 2019TEXAS Grant Guidelines [PDF]
- FY 2018 TEXAS Grant Guidelines [PDF]

Private High School Certification Form for Recommended Curriculum [PDF]

TEXAS EDUCATIONAL OPPORTUNITY GRANT (TEOG)

TEOG program funds are available to eligible students attending community colleges, public state colleges (including Lamar State College-Orange and Lamar State College-Orange and Lamar State College-Orange and Lamar State College-Port Arthur) and public technical institutes. This program authorized by <u>TEC, Chapter 56, Section 56.402</u>. Rules establishing procedures to administer the program can be found in Title 19 of the TAC, Chapter 22, Subchapter M.

- FY 2021 TEOG Guidelines [PDF]
- FY 2021 TEOG Allocations [PDF]
- FY 2020 TEOG Allocations [PDF]
- FY 2020 TEOG Guidelines [PDF]
 FY 2010 TEOG Guidelines [PDF]
- FY 2019 TEOG Guidelines [PDF]
 FY 2018 TEOG Guidelines [PDF]

TUITION EQUALIZATION GRANT (TEG)

TEG program funds are available to eligible students attending a private or independent institution of higher education (See <u>TEC</u>, <u>Section 61.003(15)</u>). This programs is authorized by <u>TEC chapter 61</u>, <u>Section 61.221</u>. Rules establishing procedures to administer the subchapter can be found in <u>Title 19 of the TAC</u>, <u>Chapter 22</u>. <u>Subchapter B</u>.

- FY 2021 TEG Guidelines [PDF]
- FY 2021 TEG Allocations [PDF]
- FY 2020 TEG Allocations [PDF]
- FY 2020 TEG Guidelines [PDF]
- FY 2019 TEG Guidelines [PDF]
- FY 2019 TEG Engagement Guide [PDF]
- FY 2018 TEG Guidelines [PDF]
- FY 2018 TEG Engagement Guide [PDF]

CBPass Grant Payment Portal

Institutions can login to Grant Payment Portal and request TEXAS Grant, TEOG, and TEG funds.

NOTE: If institutions need to return FY 2019 funds a <u>Grants and Special Programs Online Return of Funds Form</u> must be submitted.

Grant Award History File Instructions

Institutions can submit an Award History File and receive the most recent report data for state grant recipients.

MOVEit DMZ Web Portal

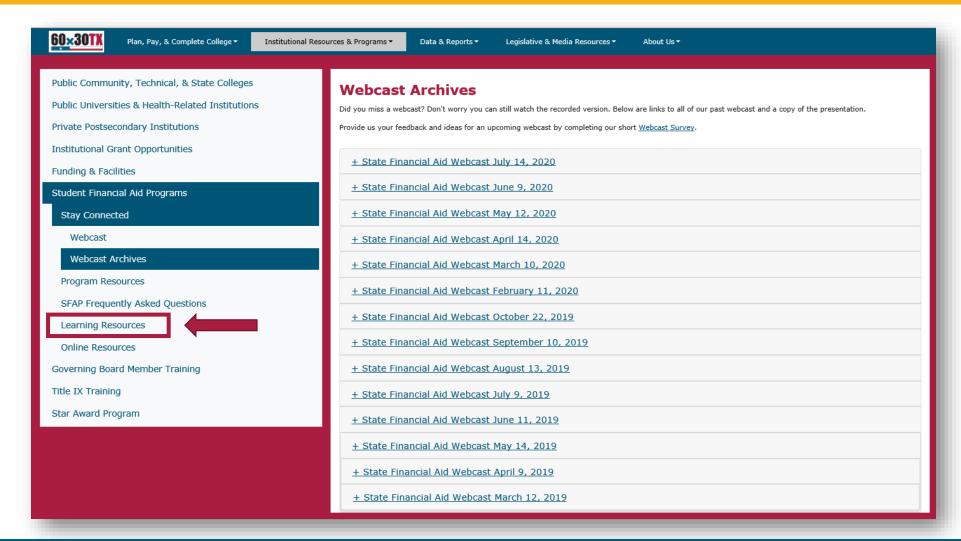
Access institutional loan files and reports

Transferring Funds

Institutions participating in a combination of state grants and Texas College Work-Study (TCWS) or Work-Study Student Mentorship Program (WSMP) may transfer up to 10% of the institution's total annual program allocation or \$20,000 (whichever is less) between programs in a given fiscal year. Institutions wanting to transfer funds must submit an <u>Authority to Transfer form</u>.



SFAP Webpage Updates

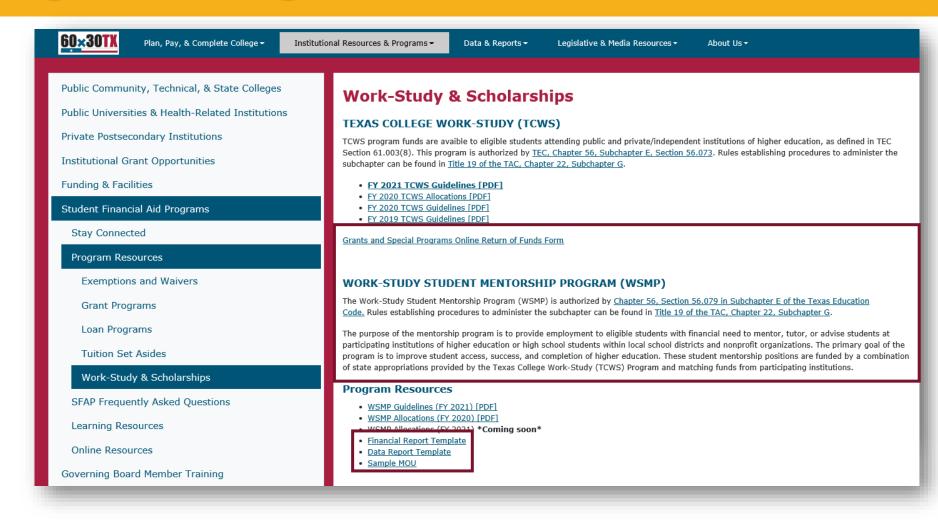




WSMP Webpage Moving to SFAP

On **Aug. 31, 2020**, the current WSMP webpage will be deleted. The information is now available under the SFAP webpage under Work-Study & Scholarships.

NOTE: Administrative rules for the Student Mentorship program were updated and moved to Title 19 of the TAC, Chapter **22**, Subchapter **G**.



Institutional Calendar – Fall 2020



Stay Connected

Recent Communications

- 07/20/2020 Texas College Work-Study (TCWS) FY 2019 Data Request Memo [PDF]
- 06/24/2020 Authority to Transfer Funds FY 2020 Deadline Reminder Memo [PDF]
- 06/24/2020 Tuition Equalization Grant (TEG) Engagement Report FY 2019 Deadline Reminder Memo [PDF]
- 06/23/2020 Tuition Equalization Grant (TEG) Engagement Guide FY 2020 Memo [PDF]
- 06/23/2020 Texas Educational Opportunity Grant (TEOG) Revised Allocation FY 2021 Memo [PDF]
- 06/23/2020 Tuition Equalization Grant (TEG) Revised Allocation FY 2021 Memo [PDF]
- 06/23/2020 Toward EXcellence, Access, and Success (TEXAS) Grant 10-Day Allocation Data Review FY 2021 Memo
 [PDF]
- 06/23/2020 Texas College Work-Study (TCWS) 10-Day Allocation Data Review FY 2021 Memo [PDF]
- 06/23/2020 Bilingual Education Program Proposed Allocation FY 2021 Memo [PDF]
- 06/23/2020 Educational Aide Exemption (EAE) 10-Day Allocation Data Review FY 2021 Memo [PDF]

<u>Webcast</u>

Join the Financial Aid Services (FAS) team for our monthly live informational webcast. Access prior webcast recordings.

STUDENT FINANCIAL AID PROGRAMS LISTSERV

Subscribe to receive memos, notifications, reminders and announcements through the GovDelivery listsery system.

CALENDAR OF PROGRAM DEADLINES

Download the Institutional calendar of events and deadlines to know what is coming up throughout the year.

- Institutional Financial Aid Calendar Summer 2020 [PDF]
- Institutional Financial Aid Calendar Spring 2020 [PDF]
- Institutional Financial Aid Calendar Fall 2019 [PDF]

FINANCIAL AID ADVISORY COMMITTEE

Follow the Financial Aid Advisory Committee and provide the THECB with advice and recommendations regarding the development, implementation, and evaluation of state financial aid programs for college students.

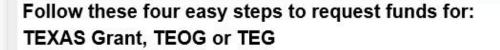


Requesting Funds 2020-21

- TEXAS Grant, TEOG, and TEG: CBPass Grant Payment Portal
- CAL/TASSP: HelmNet or Commonline File
- Bilingual Education Program: Funds Request Form (PDF)
- Educational Aide Exemption: Funds Request Form (PDF)
- Texas College Work-Study: Lump-sum payment (no request needed)



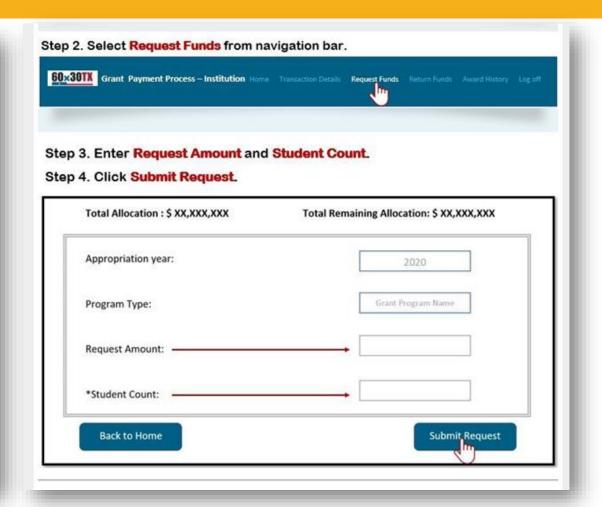
Grant Payment System



Step 1. Log in to CBPass and select Grant Payment from MY ACCESS webpage.



App ID	Application Name			
139	Financial Aid Data Certification			
130	Good Neighbor Scholarship Program			
123	Grant Payment			
138	Integrated Fiscal Reporting System			





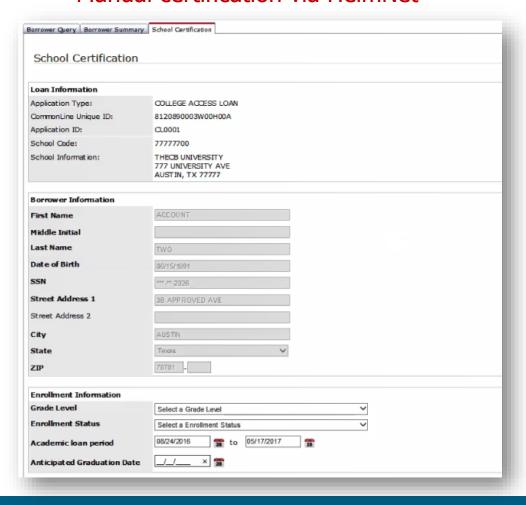
CAL/TASSP Certifications

Commonline file via MOVEit



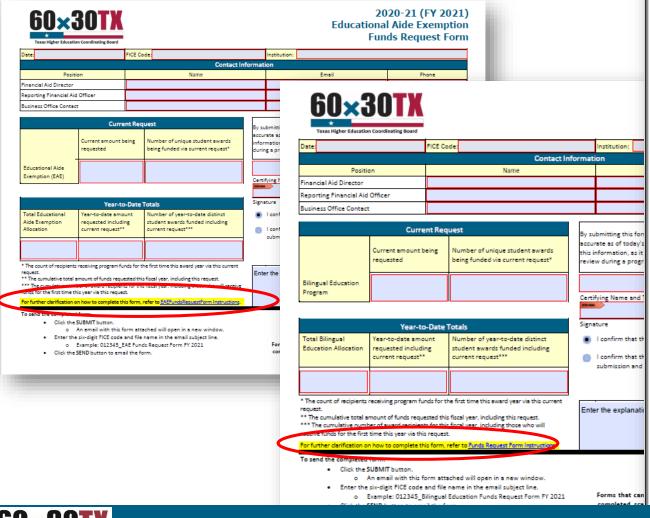


Manual certification via HelmNet





Funds Request Form





Funds Request Form Instructions Bilingual Education Program

The Bilingual Education Program Funds Request Form (FRF) enables institutions to request program funds throughout the year on an as-needed basis and facilitates reconciliation between an institution's financial aid and business offices and the Texas Higher Education Coordinating Board (THECB). To complete the Funds Request Form, follow these instructions:

STEP 1: Complete the Contact Information Section

- . Date the date the Funds Request Form is submitted to the THECB.
- FICE Code the institution's six-digit identification code.
- . Institution the name of the requesting institution.
- . Financial Aid Director accountable for overseeing the program at the institution.
- · Reporting Financial Aid Officer assigned to monitor the program.
- . Business Office Contact responsible for reconciling the program account with the Financial Aid Office.

Date:	FICE Code:	Institution:		
Contact Information				
Position	Name	Email	Phone	
Financial Aid Director				
Reporting Financial Aid Officer				
Business Office Contact				

NOTE: If the Financial Aid Director is also the Reporting Financial Aid Officer, enter the same information in both rows.

STEP 2: Complete the Current Request Section

Enter the current amount of funds being requested and the total number of **unique students** awarded.

 Each award recipient is a unique student and is only reported in the Current Request Section once per award year regardless of how many disbursements the student is issued.

Current Request			
	Current amount being requested	Number of unique student awards being funded via current request*	
Bilingual Education Program			

Note: If the institution is requesting funds for **only** previously reported students in the current award year, the **unique** student awards count would be zero.

STEP 3: Complete the Year-to-Date Totals Section

All elements require a cumulative total in this section.

- Total Bilingual Education Allocation The total program allocation amount for the current academic year.
- YTD amount requested The sum of all the yearto-date funds requested, including the current amount being requested on the form.
- The sum of all the yearncluding the **current**

ear-to-date amount

requested including

Number of YTD distinct student awards — The total number of unique students who have received funds this
entire academic year, including the current total requested above on the form.

Total Bilingual

Education Allocation

NOTE: The institution should use only whole dollar amounts when entering values on the Funds Request Form.

Bilingual Education Program - Funds Request Form Instructions

As of 08/03/2020

umber of year-to-date distinct

student awards funded including

0 1





User Access to Web Portals

To Be Completed by Director of Financial Aid

User Access to Web Portals

Section I - Update MOVEit DMZ

MOVEIT DMZ securely collects, stores, manages, and distributes FERPA-regulated information between an institution and the THECB. Authorized personnel can view, download, and submit files. The designees assigned by the Director (two maximum) will have the authority to reset the password, if needed.

- If no updates are needed, leave the designee sections blank.
- · Adding information in the designee boxes below will override any current designees the THECB has on file.
 - o To request the current designees, submit an inquiry through CONTACT US (select "Financial Aid Question" as the Contact Reason)

	Job Title	First Name	Last Name	Email	Phone
Authorizing Official	–Auto Fill–	-Auto Fill-	-Auto Fill-	-Auto Fill-	-Auto Fill-
Designee #1					
Designee #2					

Section II - Request or Update HelmNet Access

HelmNet allows authorized personnel to update, certify, and run reports for the state programs CAL, BOT, and TASSP. Only staff responsible for the administration of these programs certifying state loan applications should be granted access.

- To request access for a new user, select the New User box and enter the user information.
- To update an existing user account, select the Update box and enter the updated user information. Then enter the user's prior information in the row below.
 Note: Directors are required to submit updated information for existing HelmNet users to keep THECB records current.

	Job Title	First Name	Last Name	Email	Phone
New User Update					
Prior Information					
New User Update					
Prior Information					
New User Update					
Prior Information					
New User Update					
Prior Information					

Important Form Updates

- System Authorization Form is now called: User Access to Web Portals Form
- Checkbox for New Director
 - MOVFit will be reset if box marked.
- Layout has changed
 - Section I: Update MOVEit
 - Section II: Request or Update HelmNet Access
 - Section III: Remove HelmNet or CBPass Access



User Access Form Demo

Section III - Remove Acces	is to HelmNet or CBPass Net web portal and the following CBPass applications: Grant Payment Program	(GPP): Financial Aid Database (FAD): and the Good Neighbor
Program (GNP). Directors a	re required to remove a user's access if no longer needed (e.g., a role change, o	r a staff member's departure).
Application GPP GNP FAD HelmNet	System Identifying Information Email: Name:	Removal Reason
GPP GNP FAD HelmNet	Email: Name:	ATIA
GPP ☐ GNP ☐ HelmNet ☐	Email: Name:	
GPP GNP FAD HelmNet	Email: Name:	
GPP GNP FAD HelmNet	Email: Name:	
To send the completed for		
Click the SUL MIT butte • An autoproducem • Add your six-digit	ail notification will open in a new window with the completed form attached. FICE code in the subject line. Example: 012345_File Name the SEND email button to submit the report.	SUBMIT
	ntact Financial Aid Services through <u>CONTACT US</u> (select "Financial Aid Question"	If you are unable to SUBMIT this form, save the signed PDF file (.pdf) and email as an attachment to: <u>Useraccess@highered.texas.gov</u>



Bilingual Education Program Update



Bilingual Education Program Update

2020-21 Program Guid Bilingual Edu Program



Student Financial Aid Programs
Texas Higher Education Coordinating Board



July 14, 2020

Harrison Keller, Ph.D. Commissioner of Higher Education Texas Higher Education Coordinating Board Post Office Box 12788 Austin Texas 78711

Opinion No. KP-0320

Re: Whether Rider 52 to the Higher Education Coordinating Board's appropriation in the General Appropriations Act allows students to qualify for financial assistance through the Program to Encourage Certification to Teach Bilingual Education, English as a Second Language, or Spanish by taking an exam comparable to the State Board for Educator Certification Bilingual Target Language Proficiency Test or by passing a practice exam (RQ-0329-KP)

Dear Commissioner Keller:

During the Eighty-Sixth Legislative Session, the Legislature's General Appropriations Act included funding for a program to encourage certification to teach bilingual education. English as a second language, or Spanish. The Act appropriated funds to the Higher Education Coordinating Board ("the Board") to allocate to certain institutions of higher education funds "to be used for grants to provide financial incentives in the form of tuition assistance, to encourage students who enroll in an educator preparation program at the university to become certified to teach bilingual education, English as a Second Language, or Spanish in school districts with high critical needs."

While this program has existed in some form since 2003, you explain that during the past legislative session, the Legislature revised the qualifications necessary to receive the grants. Rider 52 to the Board's appropriation explains the program and the specific qualifications

ALERT: In accordance with the General Appropriations Act of the 86th Texas Legislature, students must successfully pass the State Board for Educator Certification Bilingual Target Language Proficiency Test (BTLPT) and meet all other eligibility requirements to receive a Bilingual Education award. A practice BTLPT with passing scores cannot be accepted in place of the actual BTLPT as a qualifying criterion for determination of eligibility. (See Attorney General Opinion No. KP-0320 issued July 14, 2020.)



General Appropriations Act, 86th Leg., R.S., H.B. 1, art. III, § 1, at III-62-3 (2020), available at http://www.lbb.state.ts.ur/Documents/GAA/General/Appropriations_Act_2020_2021.pdf (to be codified at chapter 1333, Texas General Laws, 86th Legislature) the "GAA").

See Letter from Harrison Keller, Ph.D., Comm'r of Higher Educ., Tex: Higher Educ. Coordinating Bd., to Honorable Ken Paston, Tex: Art y Gen. at 1-2, Jan. 17, 2020, https://www.tsexasattomerygeneral.gov/opinions/opinions/Supaston

Exemption for Blind or Deaf Students Fact Sheet

Exemption for Blind or Deaf Students Fact Sheet

Exemptions and Waivers

Texas offers various programs that exempt or waive tuition, fees, and other expenses related to attending public institutions of higher education. Programs offered can be mandatory which require participation while others are optional.

- Exemptions: allow special groups of Texas residents or nonresidents to enroll and pay a reduced amount of tuition or fees.
- . Waivers: allow special groups of nonresidents to enroll and pay a reduced nonresident tuition rate.

All programs mandatory or optional, exemption or waiver apply only to courses for which an institution can receive formula funding.

Formula Funding: is defined as the method used to allocate appropriated sources of funds among institutions of higher education. Formula-funded courses are those that do not depend solely on student tuition and fees to cover their costs.

BLIND/DEAF STUDENT EXEMPTION

. Blind/Deaf Student Exemption Fact Sheet

CHILDREN OF DISABLED OR DECEASED FIREFIGHTERS AND LAW ENFORCEMENT OFFICERS

- . Children of Disabled or Deceased Firefighters and Law Enforcement Officers Guidelines [PDF]
- Eligibility Determination Form [PDF]

EDUCATION BENEFITS FOR CERTAIN SURVIVORS

. Education Benefits for Certain Survivors Guidelines [PDF]

EDUCATIONAL AIDE EXEMPTION (EAE)

- FY 2021 EAE Guidelines [PDF]
- . FY 2020 EAE Allocations [PDF]
- FY 2020 EAE Guidelines [PDF]
- . FY 2019 EAE Allocations [PDF]
- FY 2019 EAE Guidelines [PDF]
- FY 2020 EAE Funds Request Form [PDF]
 - . EAE Funds Request Instructions [PDF]
- 2020-21 EAE Application [PDF]
- 2019-20 EAE Application [PDF]
- Institution Educational Aide Exemption FAO [PDF]
- Student Educational Aide Exemption FAQ [PDF]





Exemption for Blind or Deaf Students Fact Sheet

Exemption for Blind or Deaf Students Fact Sheet

Fact Sheets highlight specific requirements in the Texas Education Code (TEC) and Texas Administrative Code (TAC) in order to assist institutions with the administration of programs.

Purpos

To help enable students who are blind or deaf to attend public colleges or universities in the state of Texas.

Eligibility Determination

Texas residents with a vision-related disability (e.g., blindness, significant visual impairment) are determined eligible by Vocational Rehabilitation Services Offices through the Texas Workforce Commission (TWC). Students must contact their local TWC office to apply.

Texas residents with a heoring disability who meet certain criteria are determined eligible by Texas Health and Human Services (HHS). To apply, students must submit the Application for Certificate of Deafness for Tuition Walter (Form 3900) to HHS.

After eligibility is established, the HHS will issue the student a certification of eligibility letter that he or she must provide to the institution's registrar.

Eligible Courses

Any course for which an institution receives formula funding is eligible (TEC, Section 54.2002), even if the course is not included in the student's program of study.

Formula funding is defined as the method used to allocate appropriated sources of funds. Formula-funded courses are those that do not depend solely on student triting and fees to cover their costs.

Required Documentation

- Certification from the TWC or HHS of status as a blind or deaf person
 A written statement of purpose indicating which certificate, degree
- program, or professional enhancement is being pursued
- · A high school diploma or its equivalent
- A letter of recommendation from a responsible person who knows the applicant and who can serve as a reference (e.g., school principal, public official)

NOTE: Institutions have the discretion to determine how a transfer student meets the high school diploma/equivalency requirement.

Award Amount

Institutions must exempt the cost of all dues, fees, and enrollment charges, including fees for correspondence course; general deposit fees, and student services fees, authorized by TEC, Section 54.003, for every eligible course attempted. Fees or charges for lodging, board, or clothing are not included.

Resources

• TEC, Section 54.364—Blind, Deaf Students

STITUTIONAL RESOURCE

- TEC, Section 61.003(8)—Institution of Higher Education
- <u>TEC, Section 54.2001</u>—Continued Receipt of Exemptions or Waivers
- TEC, Section 54.014—Tuition for Excessive Undergraduate Hours

Understanding the FACTS

This exemption may be used at any Texas public college or university, including SouthWest College for the Deaf.

Elizible students:

- · Are not required to demonstrate financial need.
- Must be registered with Selective Service or be exempt.
- Who meet the enrollment eligibility requirements can receive the exemption while attempting any program of study offered at an eligible institution (i.e., undergraduate, graduate, or doctoral degree).
- Can continue to receive the exemption in subsequent semesters or terms only if the student is meeting the institution's grade point average (GPA) requirement for financial aid.
- May not continue to receive the exemption while enrolled in undergraduate hours considered to be excessive. (TEC, Section 54.014)

Understanding the PROCESS

- 1 . Student is admitted at an eligible institution.
- Student submits his or her eligibility certification to the institution's registrer.

The certification is valid for each semester the eligible student enrolls at the institution.

- Certification for Vision-Related Disability

 No expiration
- Certification for Hearing Disability
- o However, if a student needs a copy of the certificate five or more years after the original date of issuance, the student must reapply to HHS for a new certificate of disability.
- The registrar collects all Required Documentation from the student and verifies enrollment eligibility.
- Institution verifies each year that the student remains eligible. (Student does not have to reapply each year.)

As of 08/06/2020

Understanding the FACTS

This exemption may be used at any Texas public college or university, including SouthWest College for the Deaf.

Eligible students:

- · Are not required to demonstrate financial need.
- Must be registered with Selective Service or be exempt.
- Who meet the enrollment eligibility requirements can receive the exemption while attempting any program of study offered at an eligible institution (i.e., undergraduate, graduate, or doctoral degree).
- Can continue to receive the exemption in subsequent semesters or terms only if the student is meeting the institution's grade point average (GPA) requirement for financial aid.
- May not continue to receive the exemption while enrolled in undergraduate hours considered to be excessive. (TEC, Section 54.014)

Understanding the PROCESS

- 1. Student is admitted at an eligible institution.
- **2.** Student submits his or her **eligibility certification** to the institution's registrar.

The certification is valid for each semester the eligible student enrolls at the institution.

- Certification for Vision-Related Disability
 - o No expiration
- Certification for Hearing Disability
 - No expiration
 - However, if a student needs a copy of the certificate five or more years after the original date of issuance, the student must reapply to HHS for a new certificate of disability.
- **3.** The registrar collects all Required Documentation from the student and verifies enrollment eligibility.
- **4.** Institution verifies each year that the student remains eligible. (Student does not have to reapply each year.)

http://reportcenter.highered.texas.gov/agency-publication/guidelines-manuals/blind-or-deaf-students-exemption-fact-sheet/



COVID-19 New FAQ



COVID-19 New FAQ

<u>60×30TX</u>

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Public Universities & Health-Related
Institutions

Private Postsecondary Institutions

Institutional Grant Opportunities

Funding & Facilities

Student Financial Aid Programs

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Program Resources

SFAP Frequently Asked Questions

Learning Resources

Online Resources

Governing Board Member Training

Title IX Training

http://www.highered.texas.gov/

Star Award Program

Student Financial Aid Programs

The Office of Student Financial Aid programs (SFAP) supports institution of higher education with the administration of state financial aid programs. We are committed to expanding financial aid knowledge through excellence in customer service, communication, and training for Texas students, borrowers, and institutions of higher education.

The institutional customer service line (844-792-2640) and the Texas Financial Aid Information Center (888-311-8881) phone line will both be unavailable until further notice.

During these phone closure times, please send online inquiries through <u>CONTACT US</u> (select "Financial Aid Question" for the Contact Reason) and someone will respond as soon as possible. We appreciate your understanding.

Stay Connected

Access the Institutional Calendar of Program Deadlines, subscribe to the SFAP listserv, follow the Financial Aid Advisory Committee, view an archive of Financial Aid Services monthly webcast, and download SFAP published memos.

Program Resources

Find information to assist with the administration of state grants, loans, work-study, scholarships, and exemptions and waivers, and download the Texas Application for State Financial Aid (TASFA).

SFAP Frequently Asked Questions

Find answers to common questions associated with the administration of state grants, loans, work-study, exemptions and waivers.

Learning Resources

Request training, view recorded webinars and download presentations and available handouts.

Online Resources

Download SFAP Report Manuals, access online forms, and log in to SFAP Institutional Web Portals.

Coronavirus

The Texas Higher Education Coordinating Board (THECB) is closely monitoring state and national information about the novel coronavirus (COVID-19) and will provide continuous updates for higher education stakeholders. We are also working with officials at Texas institutions of higher education to identify and address specific issues and concerns arising as campuses plan for and respond to coronavirus.

The THECB has created a dedicated webpage for <u>coronavirus information</u> relevant to higher education stakeholders.

Visit the <u>Coronavirus Frequently Asked Questions</u> (<u>FAQs</u>) webpage to get guidance on: Tuition, Refunds, and Financial Aid.

<u>CUSTOMER SATISFACTION SURVEY</u>: Take a moment to provide feedback.



TEXAS Grant Eligibility without High School Transcript



Plan, Pay, & Complete College

Institutional Resources & Programs

Data & Reports

Legislative & Media Resources

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Tuition, Refunds, and Financial Aid Frequently Asked Questions

The Texas Higher Education Coordinating Board (THECB) has received numerous inquiries from higher education institutions regarding compliance with relevant state rules and reporting requirements that may be impacted by the COVID-19 pandemic. The responses below are intended to provide general guidance for institutions from the THECB as it pertains to tuition, refunds, and financial aid during this health emergency. THECB staff will update this guidance as we receive additional inquiries and information. If you have a particular need this general guidance does not address, please contact Mary Smith at mary smith@highered.texas.gov for assistance. In addition to this guidance, please consult the THECB's Coronavirus Update for Higher Education page for information on COVID-19 and higher education.

The information on this page is updated regularly.

Financial Aid

What flexibility do institutions have regarding the collection of final official high school transcripts to confirm eligibility for TEXAS Grant? (Added 8/6/2020)

In situations where the final official high school transcript is not available, TEC §56.3042(a) provides institutions with flexibility to award TEXAS Grants based on the high school transcript that was available when making the grant offer. TEC §56.3042(a-1) provides similar flexibility in relation to TEXAS Grant recipients whose eligibility is based on completing an associate degree.

In situations where the grant has been disbursed prior to receipt of the final official high school transcript, TAC Rule §22,234 provides institutions with the flexibility to decide whether a student must repay the TEXAS Grant if the final official high school transcript indicates that the student did not meet the basic grant eligibility requirements.

TEC §56.3042(d) outlines the process for how a student who did not meet the basic grant eligibility requirements could regain eligibility by completing an associate degree.



Updates, Reminders, Training, & Deadlines



Updates & Reminders

- 2020-21 allocations are still being finalized.
- HelmNet online reporting is now available; instructions are posted on the SFAP webpage.
- TASSP award amount for 2020-21 is \$10,000. The deadline for legislators to make a TASSP appointment is Aug. 31, 2020; appointed students must complete their TASSP online application by Oct. 15, 2020.
- Pre-disbursement changes in HelmNet are currently unavailable and must be submitted through CONTACT US for processing.
- THECB academic holds for delinquent borrowers for state loan or scholarship programs were discontinued Nov. 1, 2019.
- This year the annual update of the Net Price Calculator will occur **Sept. 1, 2020**. Guidance will be released once available.

Training

- Monthly Webcast Sept. 15, 2020
- Training Series October December
 - Proposed Topics:
 - New Hire Walk-through
 - User Access Annual Review
 - State Loan Processing
 - State Campus-Based Report

Deadlines

- Financial Aid Database Cycle Two deadline to validate is Aug. 28, 2020.
- Comptroller's office closed Sept. 1, 2020.

Students must complete the Loan Acceptance Disclosure (LAD) by Thursday, **Aug. 13, 2020,** in order to receive funds prior to the shutdown.



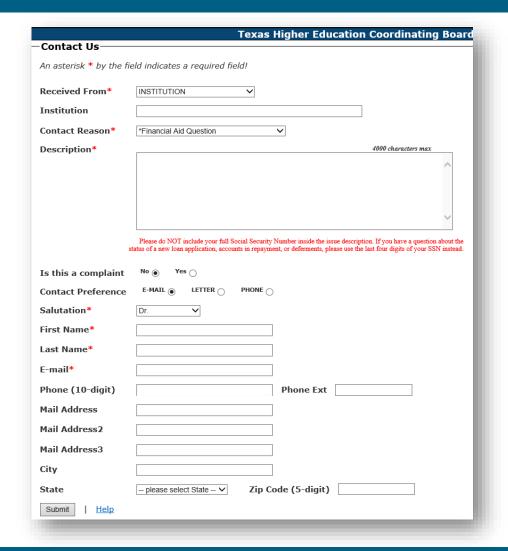
Contacting Financial Aid Services

The THECB's customer phone lines are unavailable until further notice.

All inquiries must be submitted online through the CONTACT US web form.

- Loan reporting requests
- Loan processing changes
- State financial aid program eligibility questions

NOTE: Loan cancellation requests can be sent for multiple students in one request instead of individual submissions.

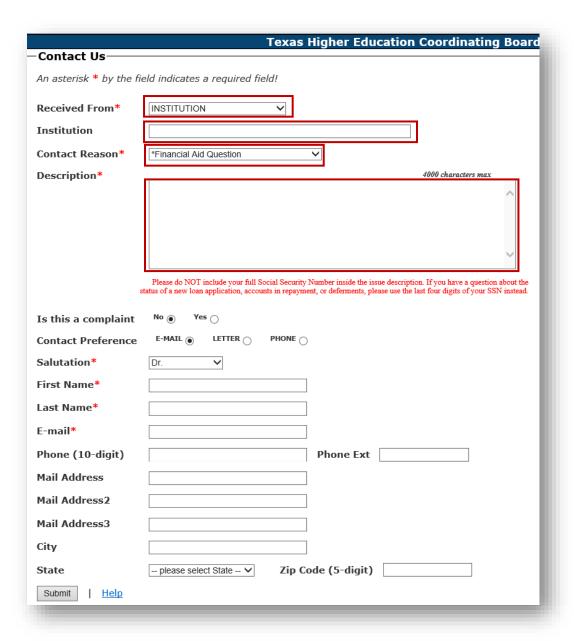




Submitting a CONTACT US

To ensure inquiries are routed correctly, complete these steps:

- Select "Institution" in Received From box
- Enter the institution's full name
- Always select "Financial Aid Question" as the Contact Reason





Stay Connected

Subscribe to the SFAP listserv, download SFAP published memos, and view the archive of Financial Aid Services monthly webcasts on the Stay Connected SFAP webpage.

Stay Connected

Recent Communications

- 04/06/2020 UPDATE: Selective Service Status Statement Requirement New Guidance Memo [PDF]
- 02/12/2020 Financial Aid Database (FAD) Reporting Cycle One 2019-20 (FY 2020) Memo [PDF]
- . 02/10/2020 B-On-Time (BOT) Loan Certification Deadline FY 2020 Memo [PDF]
- 02/03/2020 College Access Loan (CAL) Opt-In/Opt-Out Form 2020-21 (FY 2021) Memo [PDF]
- 02/03/2020 Texas State Financial Aid Opt-In/Opt-Out Form 2020-21 (FY 2021) Memo [PDF]
- 02/03/2020 Good Neighbor Program 2020-21 (FY 2021) Memo [PDF
- 01/30/2020 Tuition Equalization Grant (TEG) Award Amounts for 2020-2021 (FY 2021) Memo [PDF]
- 01/30/2020 Toward Excellence, Access and Success Grant and Texas Educational Opportunity Grant (TEOG) Award Amounts for FY 2020-2021
 Memo [PDF]
- 01/27/2020 State Financial Aid Resource Undate Memo [PDF
- 12/20/2019 Financial Aid Database (FAD) Manual for FY 2020 Memo [PDFL

Webcast

Join the Financial Aid Services (FAS) team for our monthly live informational we

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CALENDAR OF PROGRAM DEADLINES

Download the Institutional calendar of events and deadlines to know what is cor

- Institutional Financial Aid Calendar Summer 2020 [PDF]
- Institutional Financial Aid Calendar Spring 2020 [PDF]
- Institutional Financial Aid Calendar Fall 2019 [PDF]

FINANCIAL AID ADVISORY COMMITTEE

Follow the Financial Aid Advisory Committee and provide the THECB with advice and evaluation of state financial aid programs for college students.

ARCHIVE MEMOS

Memos 2019 Expand

Memos 2018 Expand



Zip Code:

Texas Higher Education Coordinating Board
Office of Student Financial Aid Programs

This list is intended to provide a communication medium devoted to the sharing of information about state-funded programs administered by Texas Higher Education Coordinating Board office of Student Financial Aid Programs. Subscriptions are authorized by the Coordinating Board and are limited to Texas public and private institutions of higher education.

First Name:	
ast Name:	٦

Affiliation/Institution:

Designated Program (Optional):

Phone Number:

Address:
City:
State:

Subscribe I understand that my information will be stored and that periodic correspondence

Unsubscribe I understand that my information will be deleted and I will no longer receive any correspondence from this listserv.



Contact Information and Feedback

Email: leah.smalley@highered.texas.gov

Webcast Survey: https://www.surveymonkey.com/r/58YRM92

Contact Us: https://www1.highered.texas.gov/Apps/CRAFT/Home/Create (Select "Financial Aid Question" as the Contact Reason.)



Questions?

