

State Financial Aid Webcast

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Student Financial Aid Programs
July 9, 2019



Texas Higher Education
Coordinating Board

Agenda Topics

- Loan Program Guidelines
- Legislative Changes
- Educational Aide Exemption
- Grant Payments Demo
- Upcoming Events and Deadlines



Loan Program Guidelines

NOW AVAILABLE

The loan guidelines now include the following:

- Loan process flow chart
- Loan disbursement chart
- Loan change request procedures
- Loan debt letter requirements

2019-20

Program
College
(CAL)



Student Financial Aid P
Texas Higher Education

2019-20

Program
B-On-T
Loan



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Texas Higher Education

2019-20

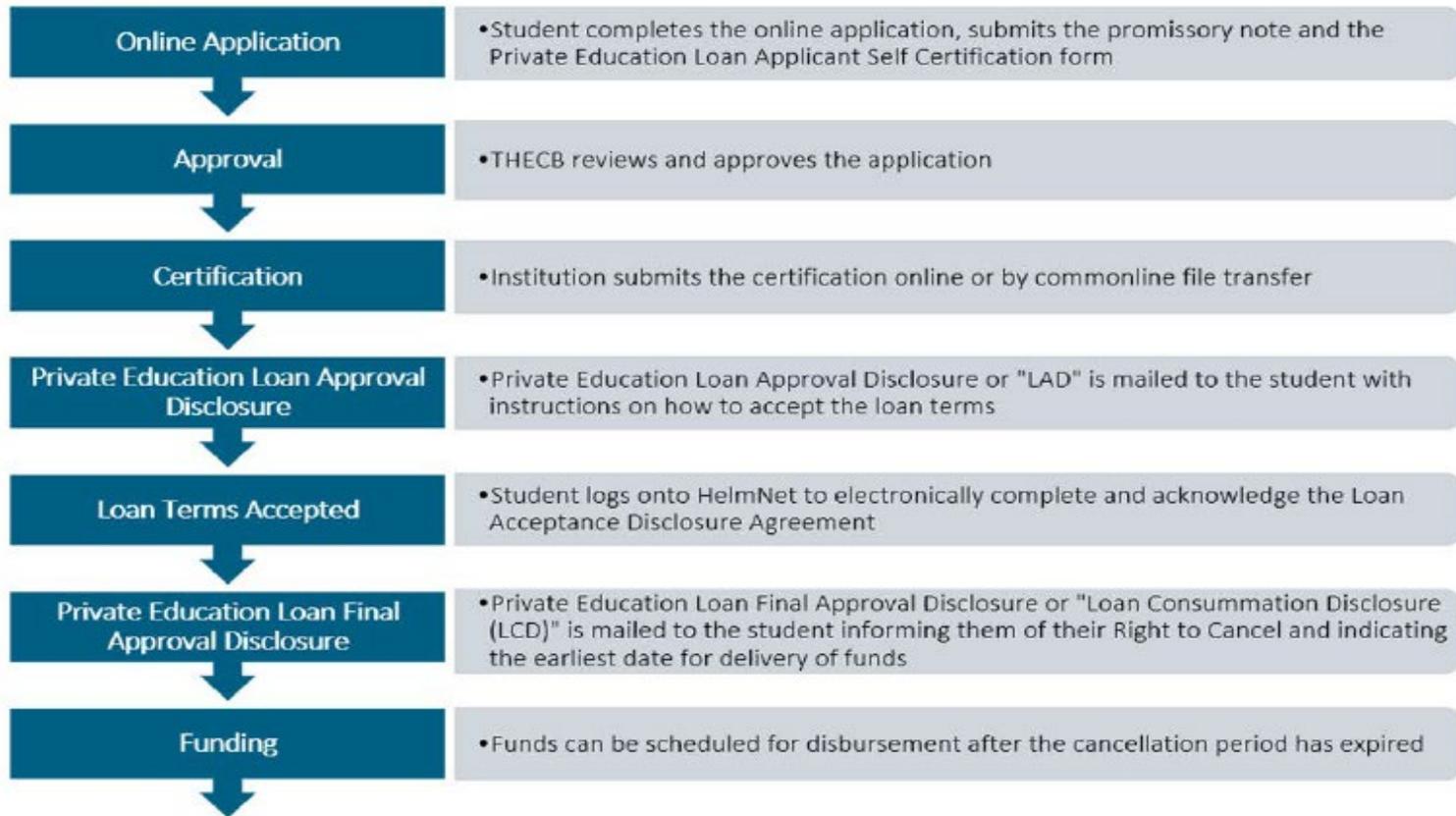
Program Guidelines
Texas Armed
Services Scholarship
Program (TASSP)



Student Financial Aid Programs
Texas Higher Education Coordinating Board

LOAN PROCESS FLOW

Below is the loan process flow that occurs when a borrower completes a CAL application:



The earliest a loan can be disbursed is 11 business days after the LCD is mailed to borrower.



⚠️ ALERT NEW: REQUIRED [CONTACT US](#) INQUIRY INFORMATION

To ensure inquiries are routed correctly, the following steps must be completed:

- Received From: Select Institution
- Institution: Enter the Institution's Full Name
- Contact Reason: Select Financial Aid Question (regardless of the inquiry reason)

Enter the following information in the Description box:

- HelmNet Loan portal ID
- Commonline Unique ID #: (16 Characters)
- Student's first name, last name, and middle initial
- Last four digits of the student's SSN

Provide a detailed explanation of the change needed:

- **Unclear request:** "Please update the loan disbursement to 04-01-2019".
- **Clear request:** "Please update loan disbursement #1 from 01-15-2019 to 04-01-2019".

Student Financial Aid Programs Information (SFAP) Webpage

INSTITUTIONAL TOLL-FREE NUMBER: 1-844-792-2640

ONLINE INQUIRIES: **CONTACT US** (select "Financial Aid Question" option under contact reason)

The Financial Aid Services Department is unavailable every third Thursday in the morning to allow for a monthly staff meeting.

NEWS YOU CAN USE

- The FAD
- The Ann
- Connect
- The Geo
- The 201
- Commu
- School
- CONTACT

STAY CON

Texas Higher Education Coordinating Board

Contact Us

*An asterisk * by the field indicates a required field!*

Received From* INSTITUTION

Institution College of Higher Educations

Contact Reason* *Financial Aid Question

Description* 3740 characters left

HelmNet ID: 00XXXXX00LastAA

Commonline unique ID #: 123456123456123

Student, Student, S
SSN:0011

Student was initially enrolled in 4hr for spring currently enrolled for 12hr

Please do NOT include your full Social Security Number inside the issue description. If you have a question about the status of a new loan application, accounts in repayment, or deferments, please use the last four digits of your SSN instead.

 **ALERT NEW:** ANNUAL STUDENT LOAN DEBT DISCLOSURE ([19 TAC, SECTION 21.45](#))

All participating institutions must provide students with a letter, in an electronic format, estimating each student's total loan obligations, at least once a year. The purpose of this letter is to provide students with timely information on their education loan debt so they can make informed decisions about student loan borrowing.

Student loan debt disclosures must include:

- All education loan debt from the National Student Loan Data System (NSLDS), as well as information that the institution may reasonably collect from its own records.
- Any estimates of the unpaid amount of state, federal, and other education loans obtained by the student (if reasonably available to the institution); the types of education loans must be identified for each total included.
- *An estimate of the total payoff amount or a range for that amount, including principal and interest.
- *An estimate of monthly repayment amount, including principal and interest.

*At a minimum, institutions shall provide this information based on a 10-year repayment plan.

NOTE: This guidance may change based on recent legislative activity; any necessary updates will be provided accordingly.

Legislative Changes

Student Debt Letter

EFFECTIVE SEPTEMBER 1, 2019

- SB 241 clarified that institutions are not required to provide information regarding loans issued by a private entity under TEC 52.335.
- Rules are currently being updated to also add clarity in the coming months.

Disabled Peace Officers and Firefighters Exemption

BEGINNING WITH THE FALL 2019 SEMESTER

- HB 766 added disabled firefighters as eligible recipients of the disabled peace officers exemption under TEC 54.352.
- The exemption for both peace officers and firefighters is now mandatory for the institution.
- However, an institution may not provide exemptions under TEC 54.352 to more than 20% of the maximum number of students allowed to be enrolled in a specific course.

Electronic Texas Application for State Financial Aid (TASFA)

BEGINNING WITH APPLICATIONS SUBMITTED FOR THE 2022-2023 ACADEMIC YEAR

- HB 2140 requires the Texas Higher Education Coordinating Board (THECB) to establish an electronic submission portal for the TASFA through the ApplyTexas website.
- The THECB is required to appoint an advisory committee of financial aid personnel and student representatives to assist in adopting procedures for implementing the requirement and developing any recommendations.

FAFSA/TASFA for High School Graduation

BEGINNING WITH 12TH-GRADE LEVEL DURING THE 2021-2022 SCHOOL YEAR

- HB 3 requires a high school student to complete and submit a FAFSA or TASFA prior to graduation.
- The requirement is waived if the student's parent or guardian (or the student him- or herself, having achieved the age of majority) signs a form declining to complete a financial aid application. A school counselor may also authorize the student to decline for good cause, as determined by the counselor.

Texas WORKS Paid Internship Program

RULES AND PROCEDURES WILL BE ADOPTED BY THECB AS SOON AS PRACTICABLE

- HB 3808 created a centralized paid internship program at the THECB using existing Texas College Work-Study (TCWS) funding.
- The program builds on the Governor's Tri-Agency Workforce Initiative recommendation to increase the availability of paid internships in the state.
- Removed current off-campus requirements under TCWS that some institutions found difficult to administer.

Educational Aide Exemption

FY 2020 Allocations

Each participating institution will receive a total of \$12,195.

Participating Institutions	
Angelo State University	Austin Community College
Sam Houston State University	Cisco College
Texas A&M International University	Clarendon College
Texas A&M University	Grayson County College
Texas A&M-Central Texas	Howard College
Texas A&M University-Corpus Christi	McLennan Community College
Texas A&M University-San Antonio	Northeast Lakeview College
Texas Southern University	Northeast Texas Community College
The University of Texas at Arlington	Northwest Vista College
The University of Texas at Austin	Odessa College District
The University of Texas at Dallas	Palo Alto College
The University of Texas at San Antonio	Paris Junior College
The University of Texas of the Permian Basin	Ranger College
University of Houston	San Antonio College
University of Houston-Clear Lake	St. Philip's College
University of Houston-Victoria	South Plains College
University of North Texas	South Texas College
University of North Texas Dallas	Tarrant County College District
The University of Texas-Rio Grande Valley	Trinity Valley Community College
Alvin Community College	Victoria College
Angelina College	

FY 2020 EAE Application & FAQs

- Educational aides must submit a separate application for each term.
- The institution must verify employment each term.
- An FAQ document is available online for institutions and students.

2019-20 Educational Aide Exemption Application

INDICATE APPLICABLE TERM:

Fall Spring Summer

The purpose of the Educational Aide Exemption Program is to encourage educational aides to complete full teacher certification ([Texas Administrative Code, 21.1080](#)). If awarded, applicants are exempt from the payment of tuition and certain mandatory fees at Texas public institutions of higher education. Applications should be completed and turned into the Financial Aid Office.

SECTION I. COMPLETED BY APPLICANT (All items below must be completed)

Last Name	First Name	MI	Social Security Number
Street Address			 Educational Aide Exemption Program Frequently Asked Questions
City	State	Zip	
CERTIFICATION: I hereby certify that I am enrolled in courses required for a teacher determined by the Texas Education Agency (TEA) to be experiencing a critical shortage (Section III).			
Applicant's Signature			

The purpose of the Educational Aide Exemption (EAE) Program is to encourage Educational Aides to complete full teacher certification ([Texas Administrative Code, 21.1080](#)). If awarded, applicants are exempt from the payment of tuition and certain mandatory fees at Texas public institutions of higher education. Applications should be completed and turned into the Financial Aid Office.

SECTION II. COMPLETED BY AUTHORIZED DISTRICT OFFICIAL (Must be applicant's employer)

Applicant's Job Title	Initial Date of Employment	
School District Name		
School District Address		
City	State	Zip
<p>Employment history is based on the teacher service record. Complete the following:</p>		
Applicant has been employed as an Educational Aide by a public school district in Texas working in a teaching capacity, in the classroom, directly with students on a full-time basis.	Applicant has been employed as an Educational Aide by a public school district in Texas working in a teaching capacity, in the classroom, directly with students on a full-time basis.	
Total number of full-time days in the last five years that meet the above criteria.	Total number of full-time days in the last five years that meet the above criteria.	
Name of Authorized District Official	Title of Authorized District Official	
CERTIFICATION: I hereby certify that the information provided in SECTION II is accurate.		
Authorized District Official's Signature	Date	

1. What is the definition of the term Educational Aide for program eligibility?

- An Educational Aide is a person who:
- Has been employed by a public school district in Texas in a teaching capacity, working in the classroom directly with the students on a full-time basis for at least one school year, in the last five years from the term or semester of the applicant's initial award, OR
 - Has worked 180 or more full days as a substitute teacher at a public school district in Texas, in a teaching capacity, working in the classroom directly with the students, in the last five years from the term or semester of the applicant's initial award.

2. What subjects are eligible for this exemption?

In accordance with [19 TAC, Section 21.1083 \(a\)\(6\)](#), applicants must be enrolled in courses required for teacher certification in one or more subject areas determined by the *Texas Education Agency (TEA) to be experiencing a critical shortage of teachers at the public schools.

*The [Critical Shortage Subject Areas](#) are published annually on the TEA website.

3. Who is eligible to apply?

In addition to having the required Educational Aide work experience, and being enrolled in eligible courses, the applicant must also be classified as a Texas resident, demonstrate financial need, be registered for selective service or be exempt, and currently be employed in some capacity by a public school district in Texas for the full term in which the applicant is awarded.

4. Are there a certain number of hours in which the applicant must be enrolled?

No. The EAE award amount is based on the tuition and required fees for formula funded (tax supported) hours the applicant is enrolled in.

5. Does the 10% matching requirement have to be met with institutional funds, or can other aid be used?

Only institutional matching funds can be used to cover the 10% matching requirement (See [19 TAC, Section 21.1086 \(b\)\(1\)](#)).

6. Is there a maximum EFC limit when determining eligibility?

No. There is no EFC limitation; applicants must only demonstrate financial need as defined in [19 TAC, Section 21.1081 \(g\)](#). Financial need is the difference between cost of attendance minus the expected family contribution determined by using the federal methodology.

7. Are all Texas public school district employees eligible to participate?

Yes. Any applicant employed in some capacity by a school district in Texas can apply, as long as the applicant has the required Educational Aide work experience, and is enrolled in eligible courses at a participating institution.

8. If an applicant did not meet satisfactory academic progress requirements in the fall, is he or she eligible for a spring award?

No. Applicants must meet the academic progress standards of the institution in the fall to be eligible for the spring term, unless granted a hardship.

9. Is a volunteer at a school district eligible to participate?

No. The applicant must be employed with a school or school district.

10. Are applicants enrolled in Alternative Certification Programs eligible to participate?

Yes, but only if the institution receives formula funding (tax support) for the hours in which the applicant is enrolled.

11. Is an applicant who is unemployed eligible to participate in the program?

No. The applicant must be employed by a Texas public school district for the full term in which the exemption is received.

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Educational Aide Exemption Program FAQs – Institution Edition

As of 06/20/2019

Awarding Funds

Participating institutions must match at least 10% of a recipient's exemption with institutional funds.

Students receiving awards are exempt from the cost of tuition and fees* for courses required for a teacher certification**.

Example A: Minimum 10% Match

Total Tuition and Fees for the relevant term = \$5,400/term

10% Match = \$540

State Award = \$4,860

Example B: Greater than 10% Match

Total Tuition and Fees for the relevant term = \$5,400/term

40% Match = \$2,160

State Award = \$3,240

*Other than laboratory and class fees.

**Eligible certification programs are in subject areas experiencing a critical shortage of teachers.

2019-20 Critical Shortage Areas

The Department of Education posts shortage areas for each state:

<https://tsa.ed.gov/#/home/>

The Texas Education Agency (TEA) has not yet published the FY 2020 teacher certification critical shortage areas:

<https://tea.texas.gov/>

EAE Reminders

Maintaining Employment Eligibility

- Recipients must remain employed in some capacity by a school district in Texas during the **full term** for which the student receives an award.

Exemption from Student Teaching (TAC, 21.1087)

- EAE first awarded **after** bachelor's degree = required to do student teaching
- EAE awarded **prior** to bachelor's degree = NOT required to do student teaching

EAE Funds Request Form



Educational Aide Exemption Funds Request Form

Date:	FICE Code:	Institution:	
Contact Information			
Position	Name	Email	Phone
Financial Aid Director			
Reporting Financial Aid Officer			
Business Office Contact			

Current Request		
Type of Program	Current amount being requested	Number of unique student awards being funded via current request*
Educational Aide Exemption		

Total Funds		
Total Educational Aide Exemption Allocation	Year-to-date amount requested including current request**	Number of year-to-date unique student awards funded including current request***

* The count of recipients receiving program funds for the first time this award year via this current request.
 ** The cumulative total amount of funds requested this fiscal year including this request.
 *** The total number unique students who have received funds this fiscal year including those who will receive funds from this request.

By submitting this form, I certify that the amount requested and the number of recipients (both new and year-to-date) as reported on this request form are accurate as of today's date. I further understand the importance of the accuracy of this information, as it may be reported to Legislatures and is subject to review during a program audit.

Certifying Name/ Title

Signature _____ Date _____

- I confirm that this is an original (not a duplicate) submission.
- I confirm that this is a revised request that is replacing a previously submitted request. If so, enter the date of the original submission and the reason for revision in the following sections.

_____ Date of Original Submission

Enter the explanation for the revised form here.

- To send the completed form:
- Click the **SUBMIT** button.
 - An email, with this form attached, will open in a new window.
 - Enter the six-digit FICE code and file name in the subject line.
 - Example: 012345_EAE Funds Request Form FY 2019.
 - Click the **SEND** button to submit the form.

Submit

Forms that cannot be sent using the SUBMIT button should be manually completed and emailed to FAOperations@thecb.state.tx.us



Funds Request Form Instructions Educational Aide Exemption (EAE)

The following process allows institutions to request EAE program funds throughout the year on an as-needed basis using the Funds Request Form (FRF). The FRF allows for easier reconciliation between the institution's Financial Aid Office, Business Office, and the Texas Higher Education Coordinating Board (THECB). To submit the completed funds request, follow the instructions in the **Submit the Request** section.

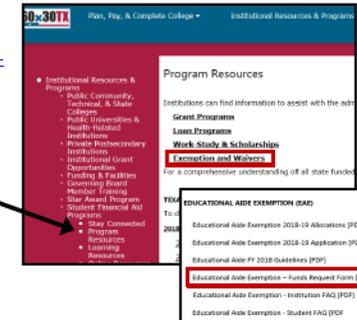
Accessing the FRF

The FRF link can be found on the Student Financial Aid Programs (SFAP) Information Webpage:

<http://www.thecb.state.tx.us/index.cfm?objectid=31FCD980-1C17-11E8-BC500050560100A9>

STEP 1: Navigate to the SFAP Webpage

Under the **PROGRAM RESOURCES** section, select "Exemptions and Waivers" and click on the FRF for Educational Aide Exemption.



Completing the Form

STEP 1: Complete the Contact Information Section

- Date** - the submitted request date.
- FICE Code** - the institution's six-digit identification code.
- Institution** - the name of the requesting institution.
- Financial Aid Director** - accountable for overseeing the program at the institution.
- Reporting Financial Aid Officer** - assigned to monitor the program.
- Business Office Contact** - responsible for reconciling the program account with the Financial Aid Office.

NOTE: If the Financial Aid Director is the Reporting Financial Aid Officer, enter the same information for both contacts.

Date:	FICE Code:	Institution:	
Contact Information			
Position	Name	Email	Phone
Financial Aid Director			
Reporting Financial Aid Officer			
Business Office Contact			



GRANT ONLINE PAYMENT ENHANCEMENTS



FICE: 005050

FICE Name: THECB UNIVERSITY

FICE TEST

7/8/2019 1:28:41 PM

Appropriation Year:

Allocation Summary	
Total Allocation:	\$200,000.00
Available Allocation:	\$158,800.00
Total Payment Count:	11

Payment / Return Summary	
PAYMENTS	
Pending Review:	\$41,200.00
Disbursed:	\$0.00
REFUNDS	
Pending Review:	\$21,000.00
Received:	\$0.00

ANY
QUESTIONS
?

General Updates and Important Dates

General Updates

- Final State Program Allocations Released as of 7/9/2019
- 2018-19 TEG Engagement Guide Released 7/9/2019
- Grant Payment Training...Coming Soon
- 2020-2021 TASFA

Important Dates

August 1, 2019

- Funds request form must be submitted for 2018-19 (Grants, EAE, Bilingual Education)
- Begin requesting 2019-20 funds

August 13, 2019

- Next monthly webcast

August 19, 2019

- Financial Aid Database Validation Deadline for Cycle Two



Financial Aid Services Institutional Toll-Free Number

(844) 792-2640

**Monday - Friday
8 a.m. - 5 p.m.**



Contact Information and Feedback

Email: leah.smalley@thecb.state.tx.us

Webcast Survey: <https://www.surveymonkey.com/r/58YRM92>

**Financial Aid Services Phone Line
(Institutions):** 844-792-2640

**Texas Financial Aid Information Center Phone Line
(Students):** 888-311-8881